



January 2025

Welcome to MISH

MISH User Guide

Table of Contents

THI	E MAJOR INFRASTRUCTURE SAFETY HUB	4
1.	MISH TERMS OF USE	5
2.	PRIVACY	5
3.	SUBMISSION GUIDANCE	6
3.1	Submission guidance	6
3.2	Legal and other considerations	
3.3	Responsibility for the information	7
3.4	Personal Information and Public Sector Data	7
3.5	Approval to publish	7
4.	ACCESSING MISH	8
	/IDA employees	
4.2	Delivery Partner safety employees	10
5	REGISTRATION	10
5.1	How to register	10
	Onboarding process	
6 N	AVIGATING MISH	13
6.11	cons top right	14
	Navigation Menu Bar	
	Search feature	
	Quick Action Buttons	
6.5	Resources and articles	50
7. S	SAFETY ALERTS	55
7.1	Search for safety alert posts	56
	Add a new safety alert post	
8. L	ESSONS LEARNT	61
8.1	Search for lessons learnt content	62
8.2	Add a New Lessons Learnt Post	63
9. S	SAFETY INITIATIVES	66
9.1	Safety Initiatives Register	66
9.1.	1 Searching for an initiative in the safety initiatives register	
9.2	Upload a new safety initiative	69
10.	LEADING SAFETY PRACTICE	79
10.1	L Identify an innovation or safety practice / solution	79
	2 Register – Submit a leading safety practice idea	
	3 Drafting	
10.4	4 Develop the draft with PO Graphics Design Team	85

OFFICIAL

10.5 Submit Leading Safety Practice (Upload finalised Leading Practice Publication to MISH)	85
11. FEEDBACK	. 89
12. MEMBER SEARCH AREA	. 90
13. COMMENTING ON ARTICLES	. 91
14. MISH PUBLIC AREA	. 92
15. MISH FAQS	. 93

The Major Infrastructure Safety Hub



A place for safety professionals to talk about their projects

<u>MISH</u> is an online platform through which safety information, programs, initiatives, learnings, and events across Victoria's major transport infrastructure program can be shared by Registered Users. Once materials have been uploaded, they are available to all Registered Users to view and use in seeking to achieve their own safety outcomes.

Why was MISH created?

Research undertaken in 2017 (including surveys and focus interviews) indicated there was great interest in working collaboratively on safety matters.

MISH was initially designed and developed in 2019 to support improved collaboration across similar major infrastructure projects within Australia and internationally. After a short pilot with client-side government clients across Australia, it was decided that MISH should focus on participants in the Victorian major infrastructure program, VIDA and its delivery partners.

MISH supports the VIDA Health and Safety Policy and the VIDA Health and Safety Framework objectives.

Benefits of using MISH

- Align safety management efforts
- Avoid unnecessary and duplicated efforts and costs (for initiatives, trials and research)
- Identify opportunities to implement leading safety practices
- Promote safety innovation and successes
- Share incident learnings and control solution
- innovation and programs across MTIA and delivery partners.

Resources available on MISH

As of February 2025, MISH has more than 500 posts in including: 80 safety alerts, 115 leading practice publications, 31 lessons learnt documents and information on 58 safety initiatives and trials.

Secure and safe

MISH is hosted on a secure government server. Usership is limited and joining requests are screened. It is open to VIDA and SLRA staff, their Delivery Partners and sub-contractors' safety teams.

Promotion of events and networking opportunities

Provided you comply with our Terms of Use (see Section 1 below), you can comment on every article, as well as engage in discussion on our message board. There are also opportunities to promote safety events such as conferences and webinars.

1. MISH Terms of Use

By accessing or using the MISH as a "Registered User", you agree you understand and accept the MISH Terms of Use available.

If you have any queries in relation to the MISH Terms of Use, please contact: VIDA-Safety@mtia.vic.gov.au

2. Privacy

VIDA is committed to protecting your privacy. The MISH Privacy Collection Statement

For more information about VIDA's broader privacy practises, please see the VIDA Privacy Policy.

3. Submission Guidance

All materials, information, text, graphics and other content uploaded to or accessed on the MISH (**MISH Materials**) are governed by the MISH Terms of Use. MISH Materials may include, without limitation, safety alerts and incident learnings, factsheets, as well as comments and other content posted to the MISH Message Board.

This Section 3 sets out additional guidance on what content is suitable for sharing and what is not. Registered Users are required to conduct themselves in a manner that reflects integrity, respect for member contributions, professional management of content and courtesy, and must demonstrate an appreciation of the effort, resources and generosity made available in supporting a continued improvement in health and safety management and performance.

Registered Users should consider the relevance and useability of the content they propose to upload, and are reminded that they are posting content for other major infrastructure project safety leaders to read and view. Consideration should be given to the topics being shared, the relevance the content has to support continuous improvement, shared learnings, information and knowledge, health and safety-related research, news, technology, emerging issues, events etc.

3.1 Submission guidance

Aligned with the purpose of MISH as an interactive and collaborative platform, materials should be transferable and adaptable across projects. This will not only enable visibility of best practice across multiple major infrastructure projects, but will also encourage program-wide collaboration, problem-solving and networking. Materials that are merely operational or do not align with the purpose of the MISH should not be uploaded.

MISH Materials should be:

- **Factual** only include the key facts and messages required to highlight the relevant health and safety matter(s).
- Succinct materials should be brief and expressed in plain English to ensure clarity.
- Appropriately referenced references should be made to specific regulations or standards (including relevant WorkSafe guides) where appropriate.

3.2 Legal and other considerations

MISH Material can be accessed by all Registered Users and, as such, should be considered 'public' once uploaded. It follows that there is a need to consider whether it is appropriate to create and/or share the relevant materials, including whether there are any legal matters which should prevent the specific material from being made available.

Some questions to ask, prior to uploading any materials, include but are not limited to:

- Does the material relate to a matter under regulatory investigation, or could it be investigated in the future?
- Is there any litigation underway that could/should preclude this material from being posted?
- Is this material legally privileged?
- Who created this material? Has the creator/owner of the material given permission for the materials to be uploaded?
- Does this material contain personal or health information which must or should not be disclosed?
- Does this material contain confidential or commercially sensitive information which must or should not be disclosed? In particular in relation to health and safety incident information, are there any implications of this material being viewed or shared? (e.g. consider regulatory implications).
- Does this document or information identify any health and safety risks that should preclude it from being posted? (i.e. a photo demonstrating the progress of a Project, showing workers on site who are working at height without edge protection).

As a general rule, the following information should be excluded (or redacted) from any MISH Materials:

Names of individuals involved;

- Details regarding regulatory investigation (e.g., WorkSafe attendance or issuing of improvement notices);
- Information which may be subject to legal professional privilege;
- Material which does not have a basis in fact (e.g. opinions);
- Material which may be defamatory or misleading in a material way;
- Personal communications (e.g. extracts from text message or emails, or transcripts of private conversations such as phone calls, face-to-face discussions).

Where there is any difficulty in making a determination about uploading any materials, Registered Users should seek further specific legal advice.

3.3 Responsibility for the information

Registered Users are responsible for the MISH Material they post and acknowledge that such materials can be accessed, used and shared by other Registered Users.

As set out in the MISH Terms of Use, VIDA performs a role as host and administrator of the MISH but takes no responsibility for the use and disclosure of MISH Material, once uploaded by a Registered User. Registered Users are reminded that comments made in relation to any MISH Material, or within the MISH Message Board, must be made with respect, tolerance and acceptance. Diversity enhances perspective, content and experience. Inappropriate language is unprofessional and unacceptable. VIDA may in its discretion deem certain comments to be inappropriate and remove such comments without notice.

3.4 Personal Information and Public Sector Data

Registered Users must ensure they do not share any personal or health information without consent or other permitted basis. Please note that information can still be personal information even where names and other obvious identifiers are removed (in the event that other information provided could otherwise be an identifying factor).

Care must also be taken to uphold VIDA's obligations under the Victorian Protective Data Security Standards (VDPSS) to protect 'public sector data' in accordance with internal VIDA policies and the applicable legislation.

3.5 Approval to publish

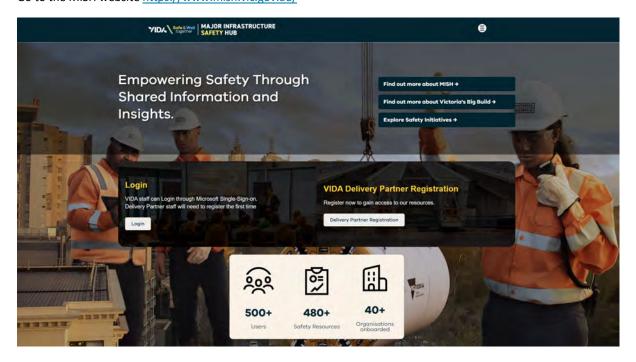
It is assumed that any content on MISH has been approved and allowed to be shared. Registered Users should accordingly consider any privacy, commercial or other obligations <u>prior</u> to uploading any documents, information or other content on the MISH – noting once uploaded it will be available to all without restriction.

If you have an issue with any MISH Materials or queries about a proposed submission, please contact the MISH Coordinator for further assistance.

¹ As those terms are defined in the Privacy and Data Protection Act 2014 (Vic) and Health Records Act 2001 (Vic), or such other applicable legislation.

4. Accessing MISH

Go to the MISH website https://www.mish.vic.gov.au/

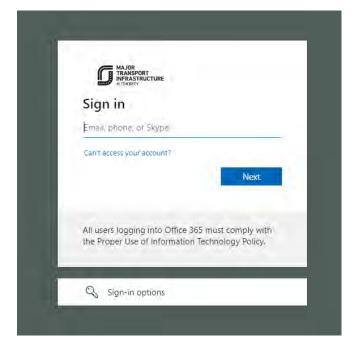


4.1 VIDA employees

VIDA employees (including all Project Offices) are automatically granted access to the MISH as a Registered User.

MISH runs on the Microsoft Single Sign On system, which means MISH will seamlessly login with your VIDA or Project Office email address as soon as you click on 'Login'.

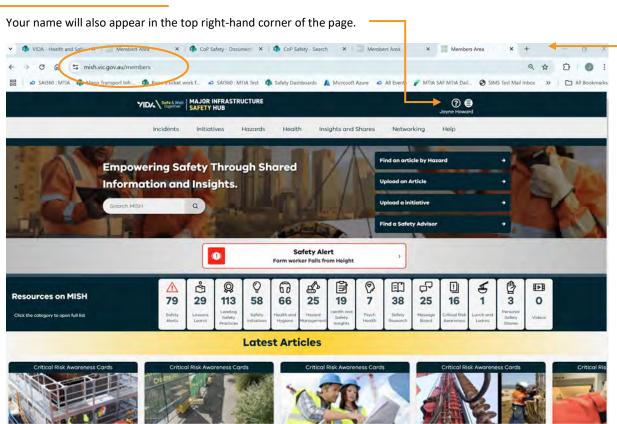
Once you click on 'Login' you might be asked to authenticate yourself before you are taken to the MISH page. If this happens the following pop up will appear.



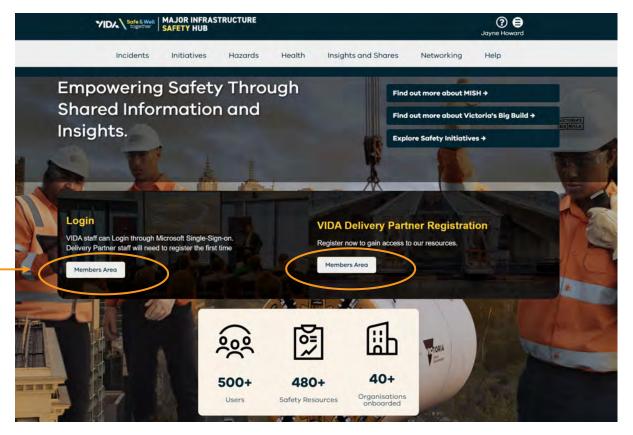
Follow the prompts and sign on using your work email address. It may ask to verify by giving you the standard call or by using your authenticator App. Follow the instructions on the call to verify and login.

Please notify MTIA-Safety@mtia.vic.gov.au of any new starters that require access if you weren't automatically granted access to MISH.

You will know you are logged into MISH as it will say 'Members' in the URL and 'Members Area' in internet browser tab. It will say 'Members Area' under Login and VIDA Delivery Partner Registration.

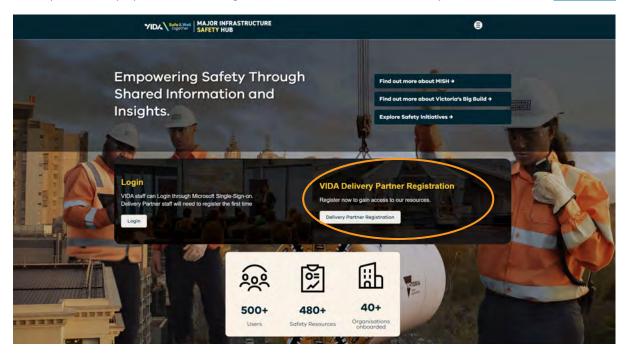


Your Registered User status will be automatically revoked/cancelled when you leave the organisation.



4.2 Delivery Partner safety employees

Delivery Partner employees will need to register for access to MISH. Follow the steps in the next section, Registration.



5 Registration

Delivery Partner employees will need to register for access to MISH.

5.1 How to register

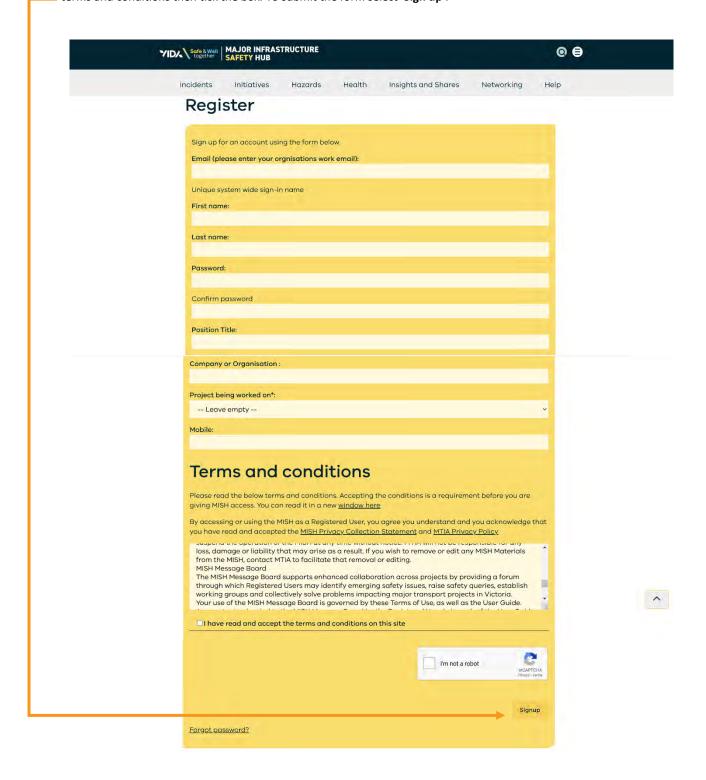
From the MISH home page, Click on 'Delivery Partner Registration'



The following details are required to complete the online registration form:

- First name
- Last Name
- Organisation
- Position Title
- Project Office
- Email Address
- Phone Number
- Office Location

Clicking on the 'Delivery Partner Registration' button will bring you to the 'Register' page, fill in this form, read the terms and conditions then tick the box. To submit the form select 'Sign up'.



5.2 Onboarding process

Register

Receive a registration acknowledgement

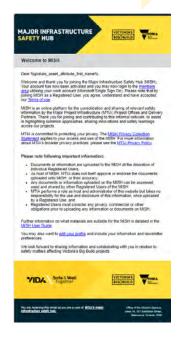
Account Creation Account created within 7 days Ask them to try logging in after 7 days.

Login

- •1st time login they need to MFA (phone)
- Receive a Welcome email



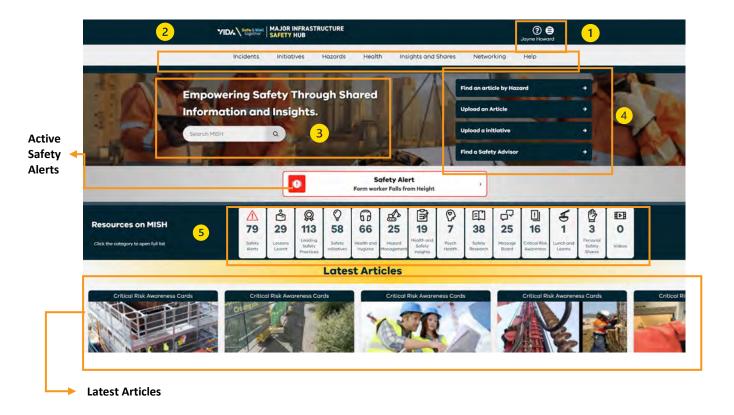




6 Navigating MISH

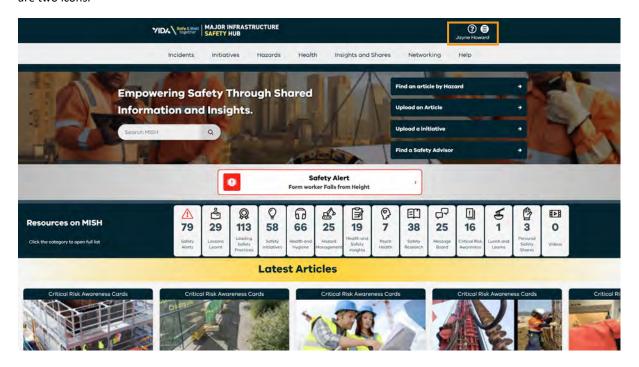
The home page has five distinct ways to get to where you need to go.

- 1. Icons top right (Section 6.1)
- 2. Navigation menu bar (Section 6.2)
- 3. Search feature (Section 6.3)
- 4. Quick Action Buttons (Section 6.4)
- 5. MISH resources (Section 6.5)



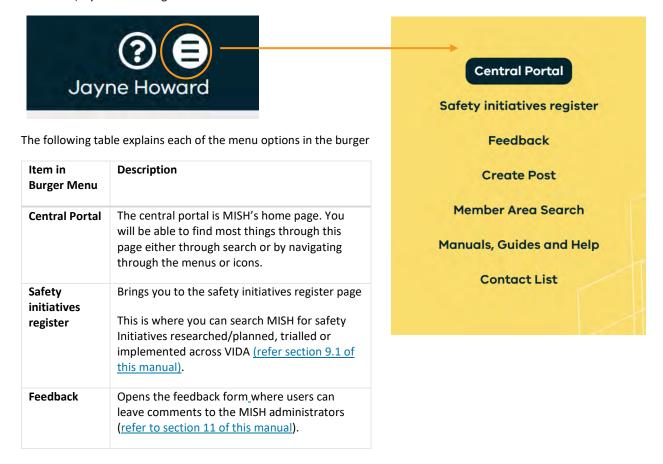
6.1 Icons top right

Your name appears in the top right-hand corner of the page, indicating you are logged into MISH. Above your name are two icons.



6.1.1 'Burger Menu'

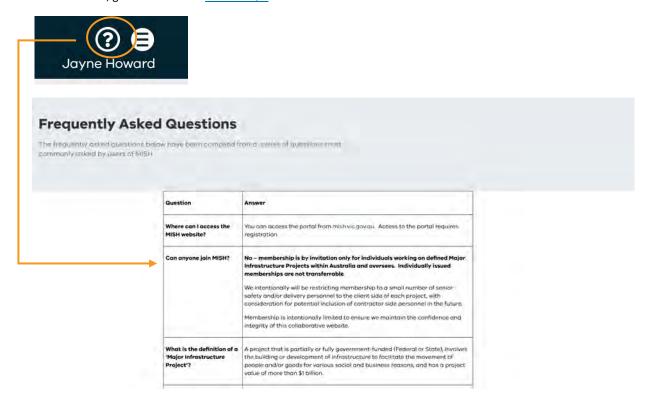
The burger menu provides a quick way to navigate to key sections around the site. We call it a burger, because it's got three lines/layers like a burger.



Create Post	Opens the Create post page where users can add new: - Alerts (section 7.2) - Events (section 6.2.6.1) - Articles (section 6.4.2) - Message Boards (Section 6.2.6.2)
Member Area Search	Contains all the latest articles on MISH sorted by most recent to oldest. (refer to section 12 of this manual).
Manuals, Guides and Help	Contains the user guides, Terms of User, FAQs, Privacy Policy, code of conduct, terms of reference and MISH PO representatives listed. (refer to section 6.2.7.1 of this manual)
Contact List	A list of all Users who have accessed MISH (refer to section 6.2.6.3 of this guide)

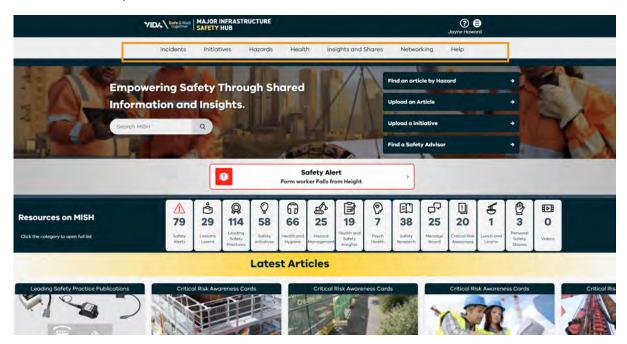
6.1.2 Question mark icon

This question mark icon takes you directly to the Frequently Asked Questions page. To view each of the question in this document, go to the section 'MISH FAQ's'



6.2 Navigation Menu Bar

The seven menu options across the top of the page gives access to all areas of MISH. This section will take you through each of these menu options.



6.2.1 Incidents



Menu option	Description
Safety Alerts	Add new safety alerts or search for existing alerts (refer to section 7 of this guide).
Lessons Learnt	Add new lessons learnt, or incident learnings or search for existing articles. (refer to section 8 of this guide).

6.2.2 Initiatives



Menu option	Description
Safety Initiatives Register	On this page you can either search through the initiatives register for all the safety initiatives researched/planned, trialled or implemented across VIDA. Or you can upload/create a new initiative.
	(refer to section 9.1 of this manual)
Leading Practice	From this page you can search for Leading Safety Practice Publications.
Publications	(refer to section 10.1.1 of this manual).
Submit Leading Practice	From this page you can submit a new leading safety practice idea.
Ideas	(refer to section 10.2 of this manual).
Leading Safety Practices	This will take you to the 'Leading Safety Practice Registration List' page.
under development	This is a full list of published and finalised LSPs here. Refer to section 6.2.2.1 below
Vida Health and Safety Awards	This will take users to the Health and Safety Awards page where users can read about the winners from the last awards and any video or materials from the event. Refer to section 6.2.2.2 below.

6.2.2.1 Leading safety Practices under development

Leading Safety Practices under development will have no link under the 'Published' column. Users can see drafts by clicking on 'View Draft' or published articles by clicking on 'Click to see article'.

LSP#	Title	Description	Project Office	Author	Draft Attachment	Published
91, REF:823189	Fortawall - Pedestrian Safe Temporary Fencing	A new style of temporary fencing that has increased wind loading capabilities with the removal of fencing blocks that are potential tripping hazards. It's safer to install with less weight to move around, and the fence system meets the floor which reduces dirt and debris leaving the site. In turn it helps to prevent animals entering site.	Rail Projects Victoria	Neil Jeffery		Published - Click to see article
92, REF:824083	VEHICLE MANAGEMENT WITH THE TOUCH OF A BUTTON	Healesville Koo-Wee-Rup Road project is digitalising Vehicle Management Plans (VMPs) to improve the way construction sites are kept safe and reduce risks surrounding interactions of people, plant and equipment. Presenting VMPs is now interactive, engaging and visually appealing, with video sites	Major Road Projects Victoria	Teigan Durea	View Draft	Published - Click to see article
93, REF:838227	Hushtec Rock Breaker	A rock breaker attachment that is fitted to the rock breaker and is designed to reduce noise, minimise potential flying debris and assist in controlling dust generated during the works.	Major Road Projects Victoria	Matt Sinkinson	View Draft	

6.2.2.2 VIDA Health and Safety Awards

This page will cover the latest information regarding the awards, winners and any video or materials from the event. When the new award cycle commences users can see shortlisted entries and details about the upcoming event.





6.2.3 Hazards

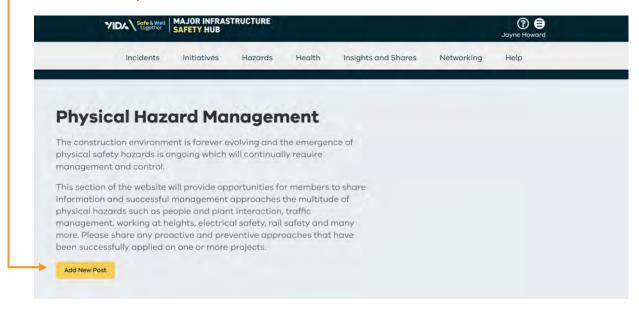


Menu option	Description
Articles by Hazard	This will take you to the page where you can find resources by the hazard type. Refer to section 6.4.1 - Find an article by Hazard.
Hazard Management	This will take you to the physical hazard management page where you can search for resources on management approaches on a multitude of physical hazards such as people and plant interaction, or traffic management, rail safety etc. From here you can also add a new post. Refer to section 6.2.3.1 below.
Critical Risk Awareness	This will take you to the critical risk awareness cards page. These are quick reference cards for how risks can materialise, and best practice control measures. Refer to section 6.2.3.2 below.

6.2.3.1 Hazard Management

From this page you can add new content to MISH or search for existing material.

To add new content, click on 'Add New Post'.

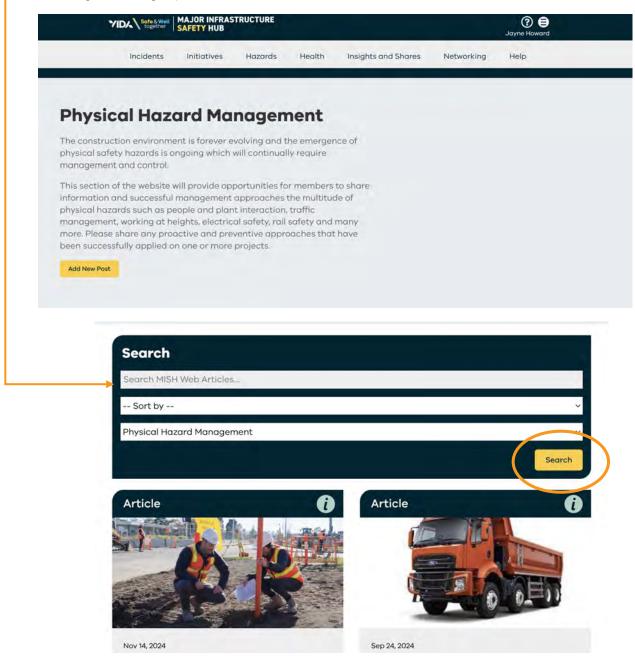


This will open up the 'Create Post' form



Refer to section 6.4.2 on how to complete the rest of the 'create a post' form.

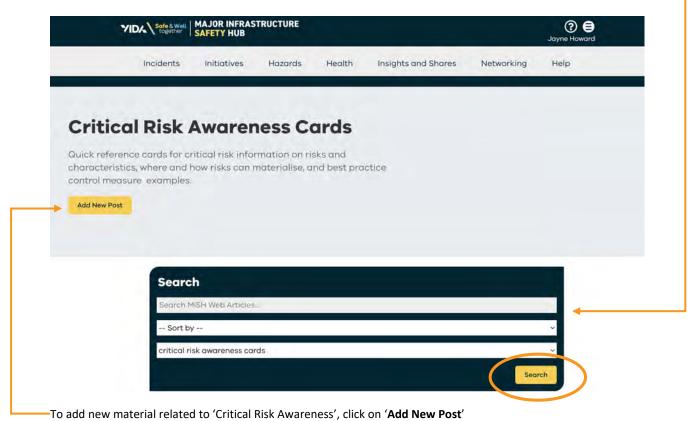
To search for existing material on physical hazard management scroll down to the search area and type any key words in the 'search' field. In the 'Sort by' field use the drop-down to select how you want the materials organised (e.g. Title Ascending, Descending etc). Then click 'Search'.

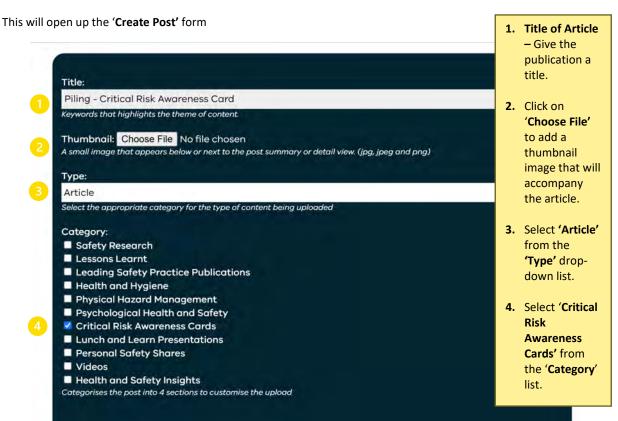


The content meeting your search criteria will appear below the search feature, sorted in the method chosen in the drop-down menu 'Sort by'.

6.2.3.2 Critical Risk Awareness

From this page you can add new content to MISH or search for existing content. To search for existing material on critical risk awareness scroll down to the search area and type any key words in the 'search' field. In the 'Sort by' field use the drop-down to select how you want the materials organised (Title Ascending, Descending etc). Then click 'Search'.





Refer to section 6.4.2 on how to complete the rest of the 'create a post' form.

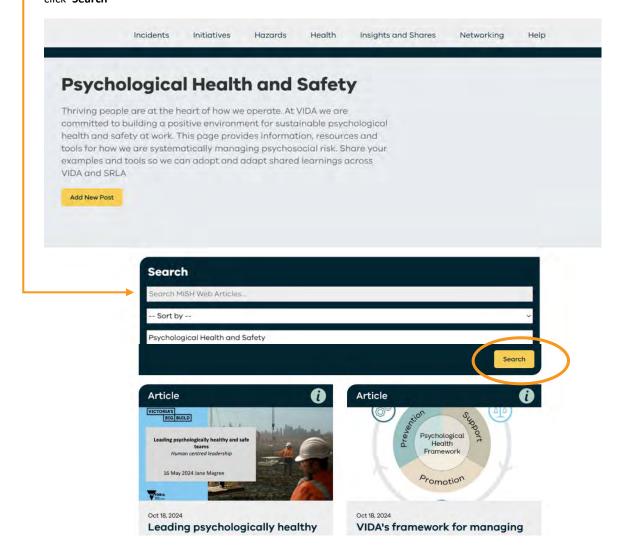
6.2.4 Health



Menu option	Description
Psychological	This will take you to the page where you can view content for how we manage psychosocial risk. From this page you can also add new content on the topic. Refer to section 6.2.4.1 below.
Occupational Hygiene	This will take you to the page where you can view content about management approaches to specific occupational hygiene hazards. From this page you can also add new content on the topic. Refer to section 6.2.4.2 below.

6.2.4.1 Psychological

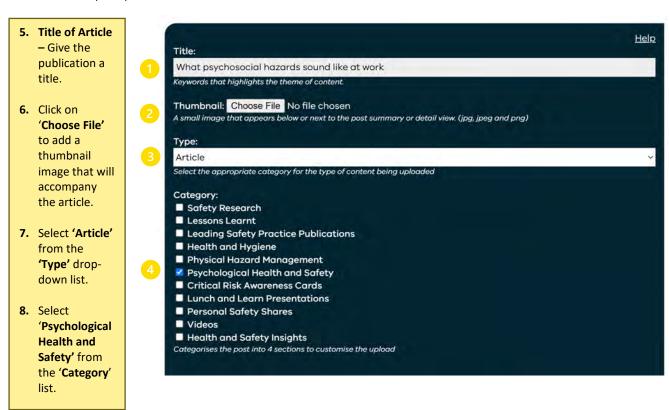
From this page you can add new material to MISH or search for existing material. To search for existing material on psychological health and safety scroll down to the search area and type any key words in the 'search' field. In the 'Sort by' field use the drop-down to select how you want the materials organised (Title Ascending, Descending etc). Then click 'Search'



To upload new psychological health content, click on 'Add New Post'.



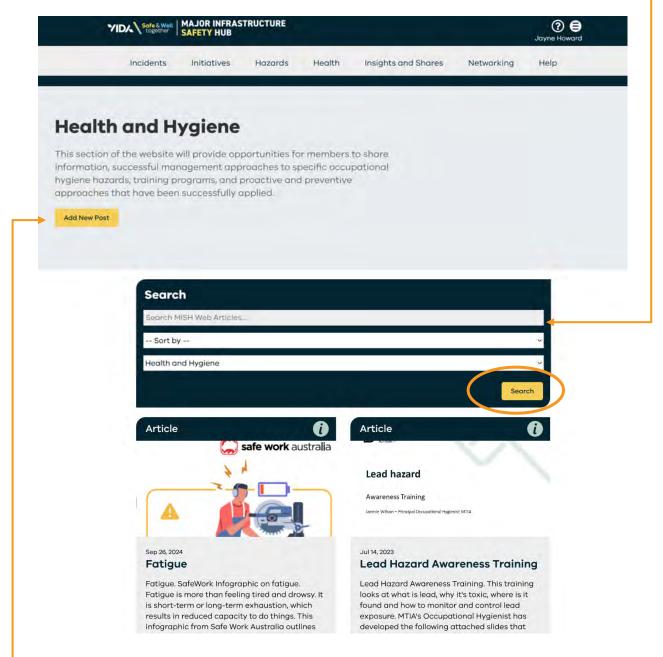
This will open up the 'Create Post' form



Refer to section 6.4.2 on how to complete the rest of the 'create a post' form.

6.2.4.2 Occupational Hygiene

From this page you can add new material to MISH or search for existing material. To search for existing material on — occupational hygiene scroll down to the search area and type any key words in the 'search' field. Use the drop-down to select how you want the materials organised in the 'Sort by' field (Title Ascending, Descending etc). Then click 'Search'

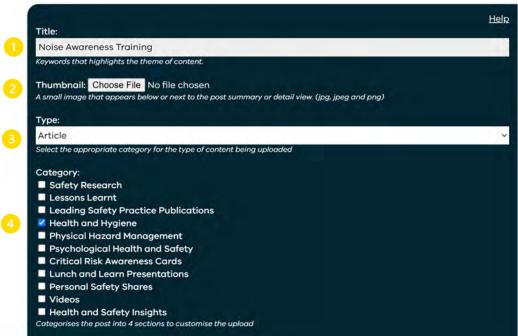


The content meeting your search criteria will appear below the search feature, sorted in the method chosen in the 'Sort by 'drop-down menu.

To upload new occupational hygiene content, click on 'Add New Post'. This will open up the 'Create Post' form

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Refer to section 6.4.2 on how to complete the rest of the 'create a post' form.

6.2.5 Insights and Shares

'Category' list.

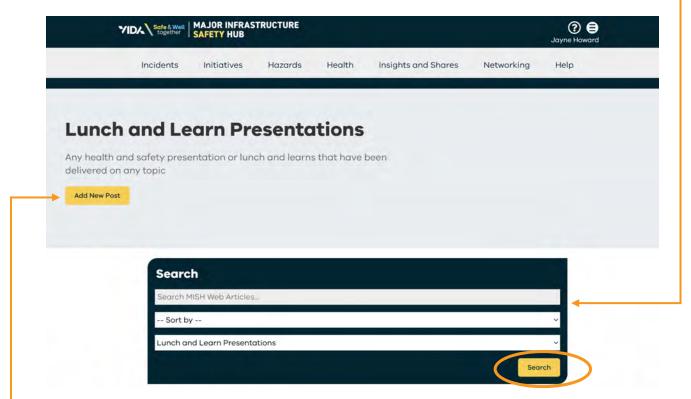


Menu option	Description
Lunch and Learns	This will take you to the page where you can search for any lunch and learn presentations or add any new content for new lunch and learn events. Refer to section 6.2.5.1 below
Personal Safety Shares	This will take you to the page where you can search for information about building awareness of risks and controls. Content on this page is presented through storytelling. New material of this nature can be added from here as well. Refer to section 6.2.5.2 below.
Health and Safety Insights	This page is for informal posts. Information to let everyone know what it is we're doing that forms part of good or best practice, is easy to implement and simple to explain. Things that demonstrate better ways of doing existing tasks. New material can be added from this page as well. Refer to section 6.2.5.3 below.

Videos Any health and safety related videos can be searched or added on this page. Refer to section 6.2.5.4 below.

6.2.5.1 Lunch and Learn

From this page you can add new presentations to MISH or search for presentations already added to MISH. To search for existing material, scroll down to the search area and type any key words in the 'search' field. In the 'Sort by' field use the drop-down to select how you want the materials organised (Title Ascending, Descending etc). Then click 'Search'



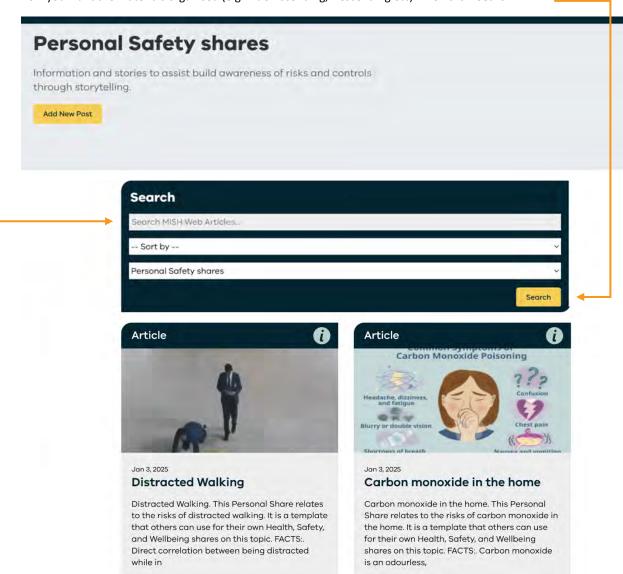
To upload new lunch and learn content, click on 'Add New Post'. This will open up the 'Create Post' form

- 1. Title of Article - Give the publication a title. 2. Click on 'Choose File' to add a thumbnail image that will accompany the article. 3. Select 'Article' from the 'Type' dropdown list. 4. Select 'Lunch and Learn Presentations' from the 'Category' list.
- Help Keywords that highlights the theme of content. Thumbnail: Choose File No file chosen A small image that appears below or next to the post summary or detail view. (jpg, jpeg and png) Article Select the appropriate category for the type of content being uploaded Category: ■ Safety Research Lessons Learnt Leading Safety Practice Publications ■ Health and Hygiene Physical Hazard Management Psychological Health and Safety ■ Critical Risk Awareness Cards Lunch and Learn Presentations Personal Safety Shares ☐ Videos ■ Health and Safety Insights Categorises the post into 4 sections to customise the upload

Refer to section 6.4.2 on how to complete the rest of the 'create a post' form.

6.2.5.2 Personal Safety Shares

From this page you can add new content to MISH or search for existing material. To search for existing material, Scroll down to the search area and type any key words in the 'search' field. In the 'Sort by' field use the drop-down to select how you want the materials organised (e.g. Title Ascending, Descending etc). Then click 'Search'



To upload a new content, click on 'Add New Post'. This will open up the 'Create Post' form

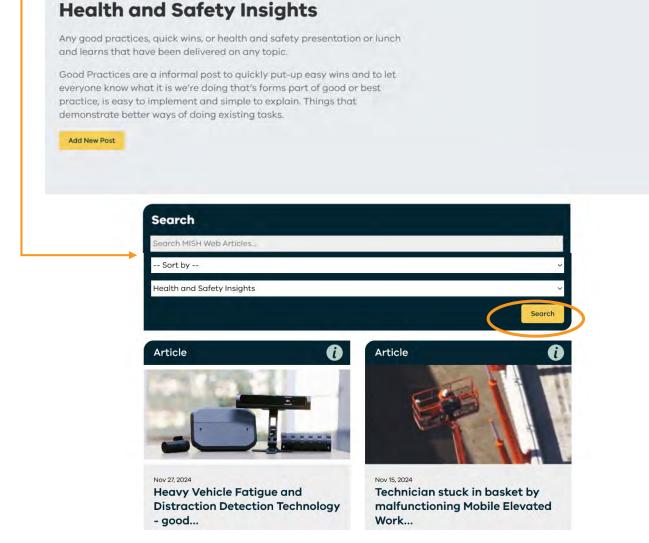




Refer to section 6.4.2 on how to complete the rest of the 'create a post' form.

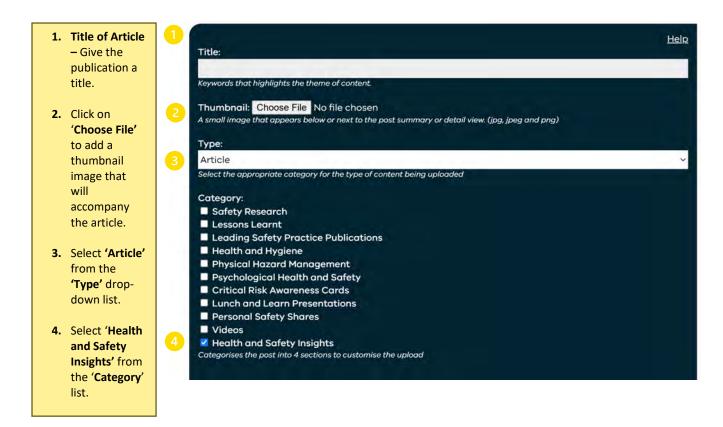
6.2.5.3 Health and Safety Insights

From this page you can add new content to MISH or search for existing material. To search for existing health and safety insights material, scroll down to the search area and type any key words in the 'search' field. In the 'Sort by' field use the drop-down to select how you want the materials organised (e.g. Title Ascending, Descending etc). Then click 'Search'



To upload new content, click on 'Add New Post'. This will open up the 'Create Post' form

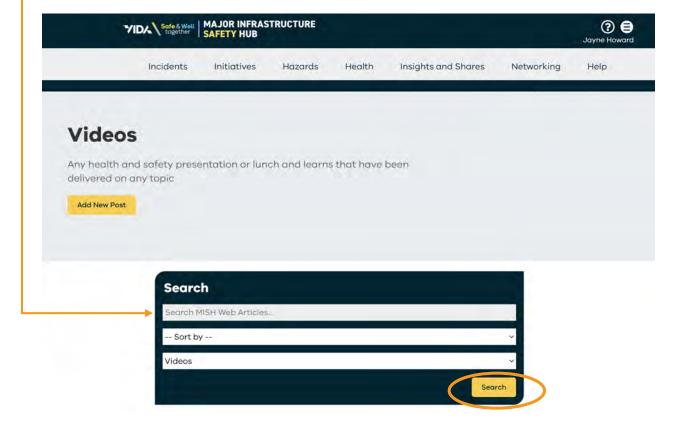




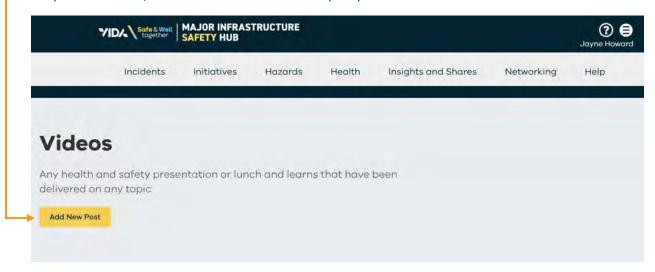
Refer to section 6.4.2 on how to complete the rest of the 'create a post' form.

6.2.5.4 Videos

From this page you can add new Videos to MISH or search for existing videos. To search for existing videos, scroll down to the search area and type any key words in the 'search' field. In the 'Sort by' field use the drop-down to select how you want the materials organised (e.g. Title Ascending, Descending etc). Then click 'Search'



To upload new videos, click on 'Add New Post'. This will open up the 'Create Post' form

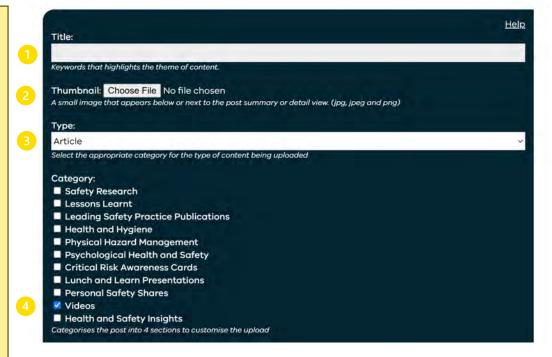


Give the publication a title.

2. Click on 'Choose

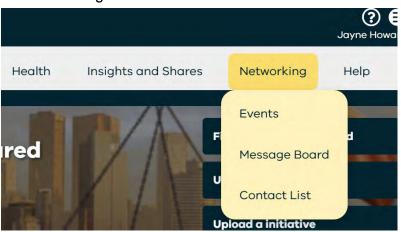
1. Title of Article -

- Click on 'Choose File' to add a thumbnail image that will accompany the article.
- Select 'Article' from the 'Type' drop-down list.
- Select 'Videos' from the 'Category' list.



 $\underline{\text{Refer to section 6.4.2}} \text{ on how to complete the rest of the 'create a post' form.}$

6.2.6 Networking

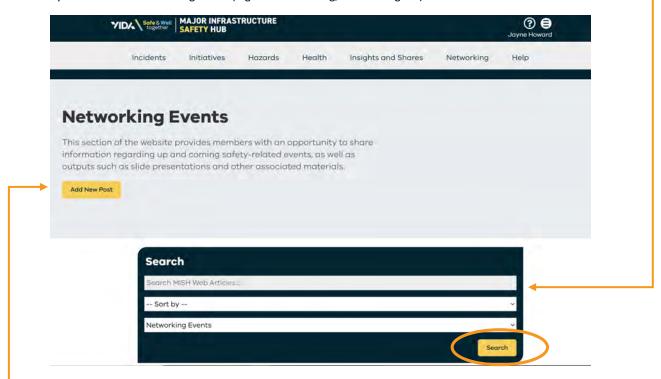


Menu option	Description
Events	In this section of the website, members can add new posts about up-and-coming events. Members can also search for outputs such as presentations from safety related events. Refer to section 6.2.6.1 below.
Message	This will take you to the page where you can post information that doesn't fit into other categories
Board	to ask questions and facilitate discussions. Refer to section 6.2.6.2 below.
Contact List	This will take to you the page that lists the MISH Users. Refer to section 6.2.6.3 below.

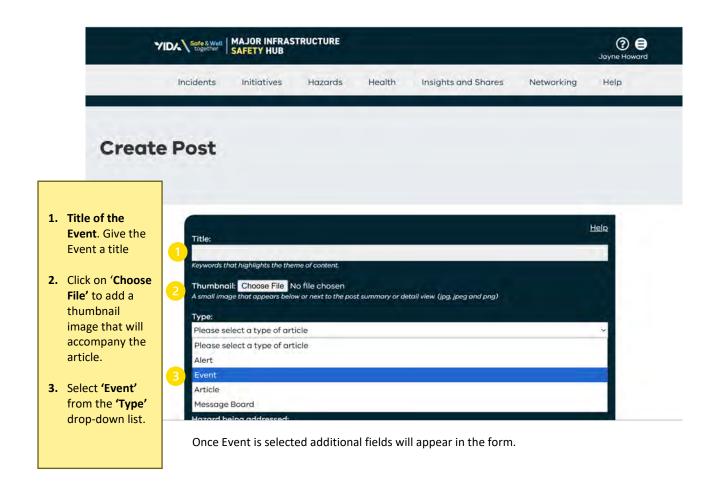
6.2.6.1 Events



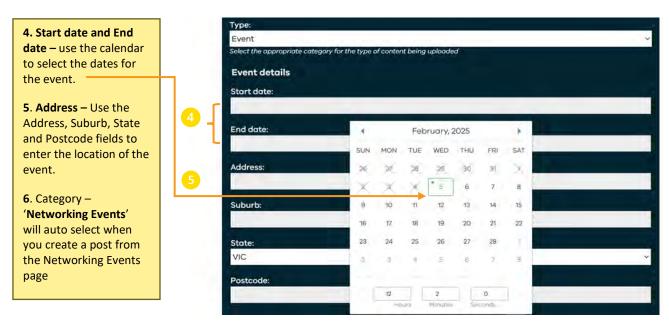
From this page you can add new networking events to MISH or search for events already on MISH. To search, scroll down to the search area and type any key words in the 'search' field. In the 'Sort by' field use the drop-down to select how you want the materials organised (e.g. Title Ascending, Descending etc). Then click 'Search'.

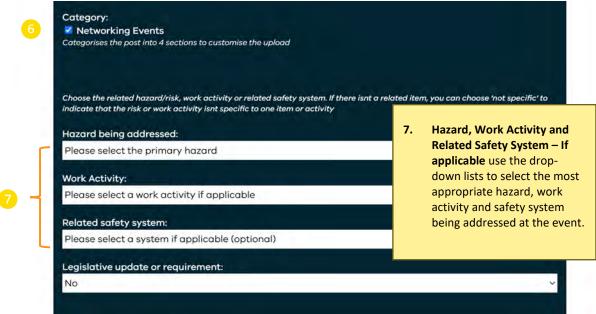


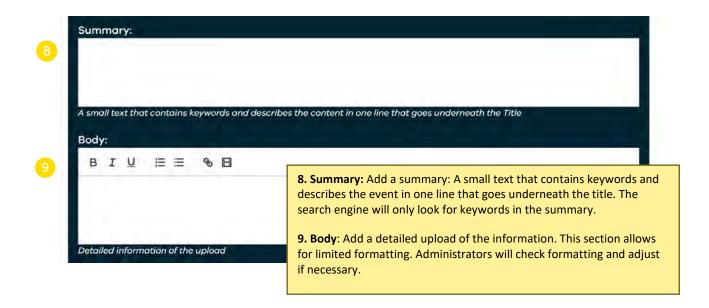
Click on 'Add New Post', This will open up the 'Create Post' form



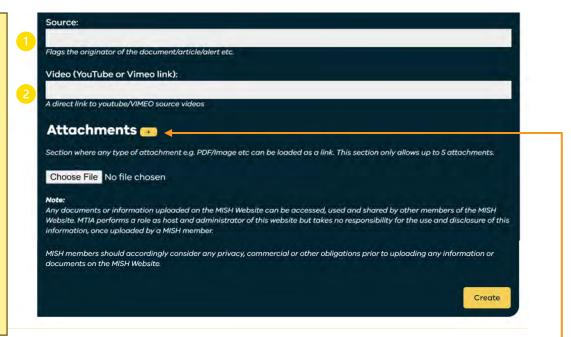
OFFICIAL







- 1. Source: You can add a hyperlink by either pasting existing linked text or add using the link infographic.
 Save
- 2. Video: You can embed a video anywhere in the body of the text by clicking on the film infographic and pasting the URL in the pop-up window. Save



There is an option to add up to five attachments. Click on the 'Choose File' button. Navigate to file location in the file window that opens.

If you need to add more attachments, Click on the "+" icon and an additional 'Choose File' button will appear.

Once all attachments are added click on the 'Create' button.

6.2.6.2 Message Board

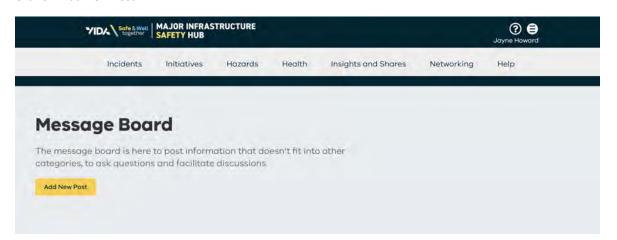
The message board is an area to post questions or information that doesn't fit in any of the other categories. Can be News articles, or interesting links.



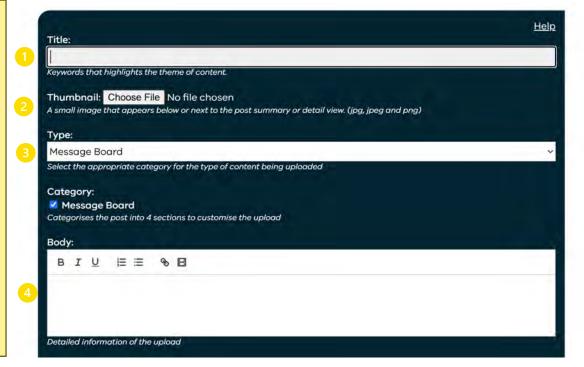
The message board is provided to Users to support enhanced collaboration across major infrastructure projects, the flagging of emerging safety issues, collective problem solving, the creation of working groups, the sourcing of information, and subject matter support.

Please note that this message board facility is not for the purposes of raising any general matters relating to issues, concerns or feedback about this website. These types of matters should be directed to your MISH PO representative or the MISH Coordinator (refer to the Contact Us section) of the website.

Click on 'Add New Post'



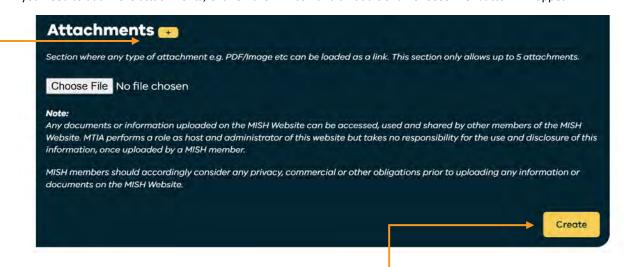
- **4. Title**. Give the message a title.
- 5. Click on 'Choose File' to add a thumbnail image that will accompany the message.
- Type: 'From the drop-down list select 'Message Board'
- 7. Category:
 'Message
 Board' will auto
 select when you
 select 'Message
 Board from the
 Type list.
- 5. Source: You can add a hyperlink by either pasting existing linked text or add using the link infographic.
 Save
- 6. Video: You can embed a video anywhere in the body of the text by clicking on the film infographic and pasting the URL in the pop-up window. Save





There is an option to add up to five attachments. Click on the 'Choose File' button. Navigate to file location in the file window that opens.

If you need to add more attachments, Click on the "+" icon and an additional 'Choose File' button will appear.



Once all attachments are added click on the 'Create' button.

6.2.6.3 Contact List



This page lists MISH Registered Users by Project Office. The list only includes VIDA internal employees not delivery partner users.



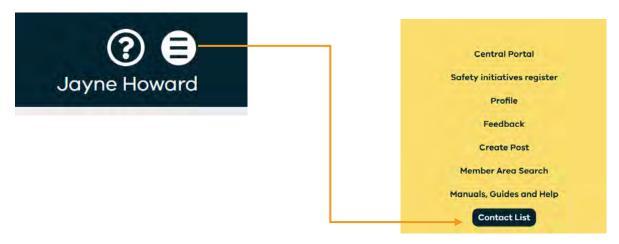
Level Crossing Removal Project

Name	Job Title	Email	
Frank Bendeich	Manager, Corporate Safety Systems	frank.bendeich@levelcrossings.vic.gov.au	
Alan Sapsford	Senior Safety Adviser - Health & Damp; Safety Initiative	alan.sapsford@levelcrossings.vic.gov.au	
Gerard Daley	Health Safety and Wellbeing Culture Adviser	gerard.daley@levelcrossings.vic.gov.au	
Catherine Hall	Manager, Wellbeing, Health & Damp; Safety Culture	catherine.hall@levelcrossings.vic.gov.au	
Rick Rooney	ck Rooney Senior Project Safety Advisor rick.rooney@railprojects.vic.gov		
Rick Najar Executive Director, Safety rick.najar@levelcrossings		rick.najar@levelcrossings.vic.gov.au	
Joanna Khng Safety Support Officer joanna.khng@levelcrossi		joanna.khng@levelcrossings.vic.gov.au	

You can view other people's profiles and information by either clicking their names at the bottom of articles or by finding them on the contact list.

You will be able to see their contact information, interests, articles, initiatives and messages they have posted.

This list can also be accessed from the burger menu and selecting 'Contact List'.



6.2.7 Help

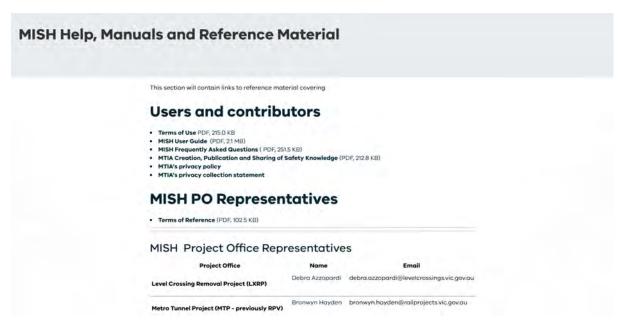
The help menu can navigate users to many useful areas within MISH.



Menu option	Description	
MISH FAQs	This will take you the Frequently asked questions page. Refer to section 15 of this guide.	
MISH Guides	This will take you to the page where you can see MISH reference material, user guide and legal documentation. Refer to section 6.2.7.1 below.	
Contact Us	This will take you to a 'Contact Us' form so users can directly contact the MISH administrators.	
Your profile	This will take you to the Profile page. From this page you can edit details about yourself or see content you have posted on the site. Refer to section 6.2.7.3 below.	
MISH newsletter and Safety Alerts	This page is an archive of all the MISH newsletters, listed by year and month. Refer to section 6.2.7.4 below	
Upload an article	This option in the menu takes you to the 'Create Post' page. To see how to upload an article refer to section 6.4.2 of this guide.	

6.2.7.1 MISH Guides

The MISH Help, Manuals and Reference Material section contains this User Guide, Terms of Use and other legal documentation and help information for Registered Users. Click on the file name and the document will open.

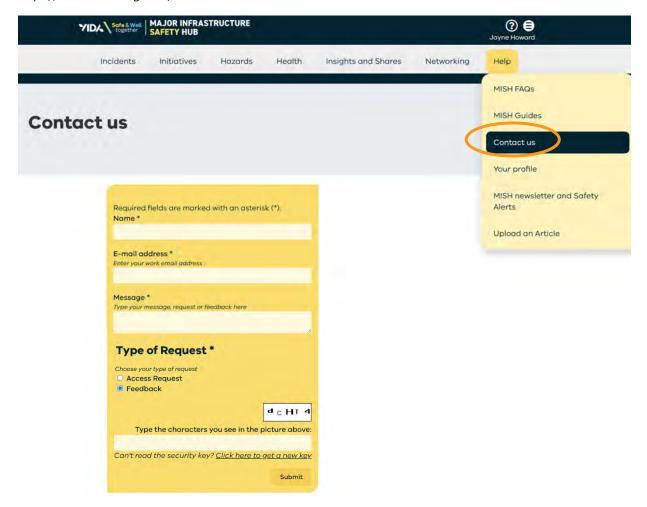


6.2.7.2 Contact us

You can email us at VIDA-Safety@mtia.vic.gov.au

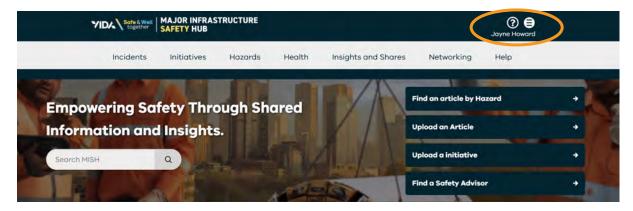
Or You can submit a form using the contact us link.

https://www.mish.vic.gov.au/contact-us

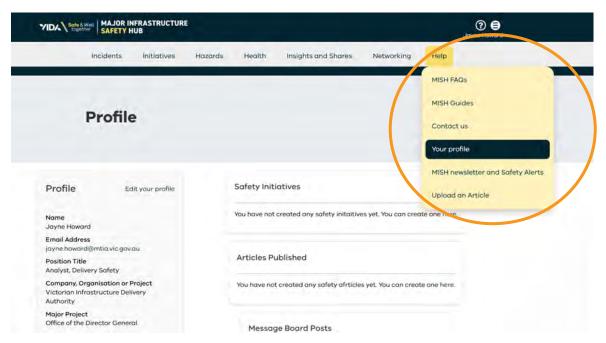


6.2.7.3 Your profile

You can access your profile by clicking on your name in the top right



or clicking on 'Help' then 'Your Profile'.

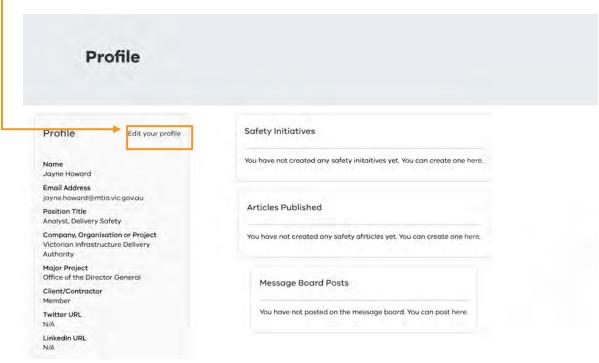


This page lists your name, email, position title, organisation and any content you have added. E.g. Safety initiatives or safety articles.

This page will also list any content you have uploaded onto MISH. For example, any articles or safety initiatives you have uploaded. This is designed to give you visibility of your content.

6.2.7.3.1 Editing your profile

From the profile page shown above, click on 'Edit your profile' link



Once you click on 'Edit your profile' and new screen will appear – 'Account Preferences'.

Most details should autofill from your Microsoft account. We recommend that you don't edit your personal information/ phone numbers/ emails /names etc. You may wish to edit your content preferences.

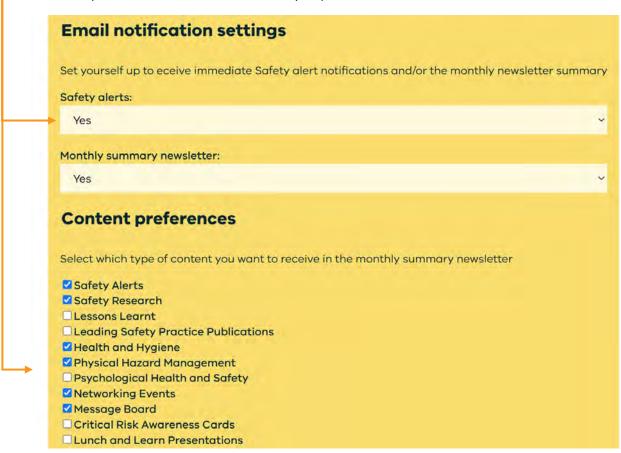
Setting	Preference	
Safety Alert	It will allow you to select if you want to receive immediate safety notifications via email whenever a new safety alert is uploaded to MISH.	
Monthly Newsletter	Sends you a monthly summary of every article uploaded that month	
Categories	Receive a immediate notification when a new article is uploaded from the category selected	



Click inside the field to update your details. We recommend that you don't edit your personal information/ phone numbers/ emails /names –



Use the drop-down menus and tick boxes to select your preferences.



Click on 'Save Preferences' to save any changes your have made to your profile.

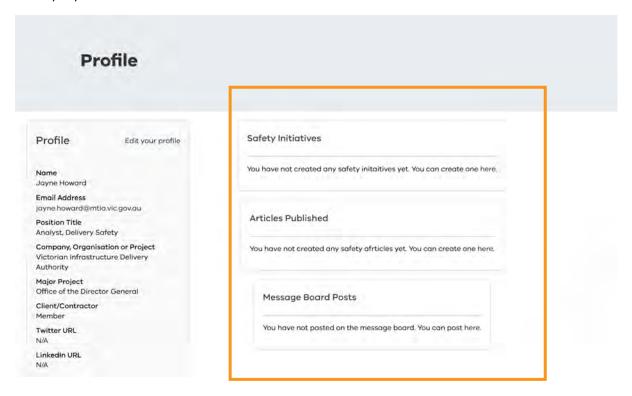
Save Preferences

Go to homepage

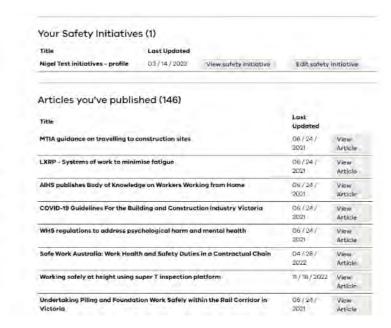
Forgotten your password? Reset here

6.2.7.3.2 See your uploaded (work in progress) initiatives, articles and message board posts

Your profile will also be able to display articles and safety initiatives you have uploaded. This is designed to give you visibility of your content.



Click on the 'View Safety Initiative' or 'Edit Safety Initiative' or 'View Article'

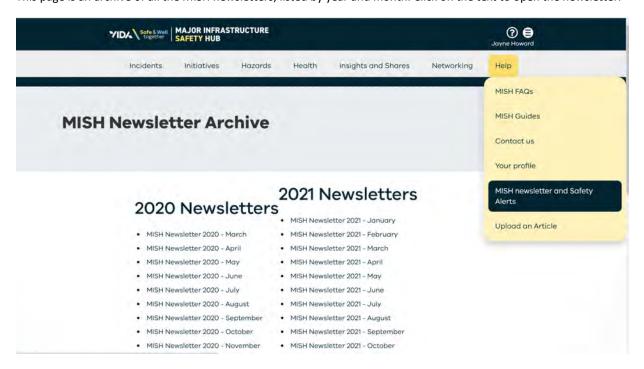


Viewing other profiles

You can view other people's profiles and information by either clicking their names at the bottom of articles or by finding them on the contact list. You will be able to see their contact information, interests, articles, initiatives and messages they have posted.

6.2.7.4 MISH Newsletter Archive

This page is an archive of all the MISH newsletters, listed by year and month. Click on the text to open the newsletter.



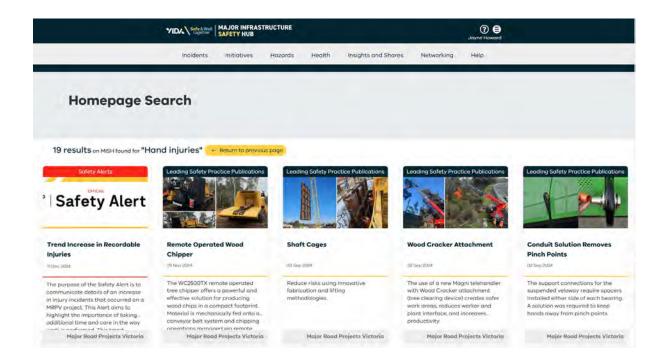
6.3 Search feature

You can search the entire website using the Central Portal Search. When typing a search term, the MISH may automatically make suggestions or complete your search term.

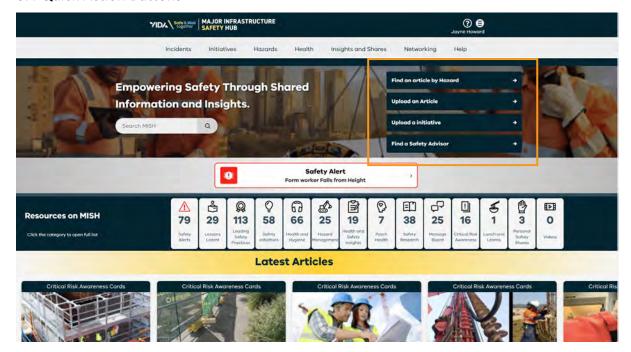
Search results will appear in a list, and you can choose what you wish to open.



Search results will appear as thumbnails (pictures) with descriptions of the content.



6.4 Quick Action Buttons



6.4.1 Find an article by Hazard

Outside of the Initiatives register, articles form the basic information template on MISH. The article contains

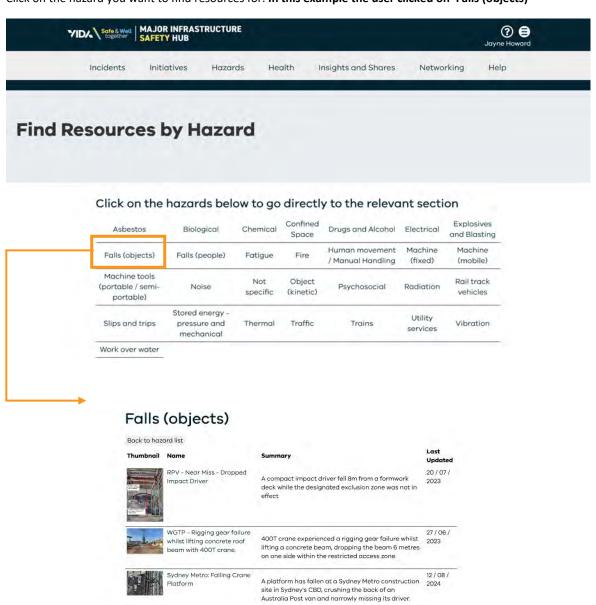
A publication consists of Title, Summary, Thumbnail, Body and optional resources (video, audio and attachments)

Click on 'Find an article by Hazard'.

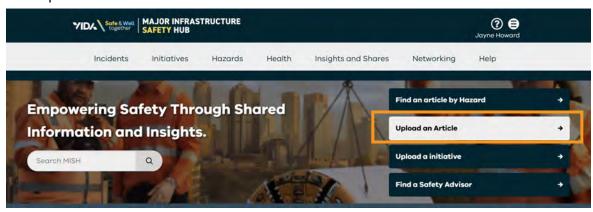


This will open up the resources by hazard page.

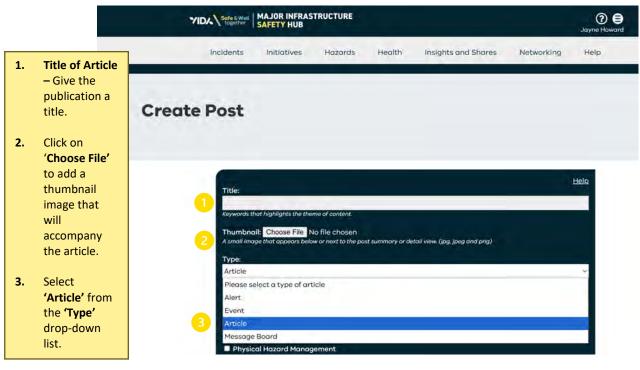
Click on the hazard you want to find resources for. In this example the user clicked on 'Falls (objects)'



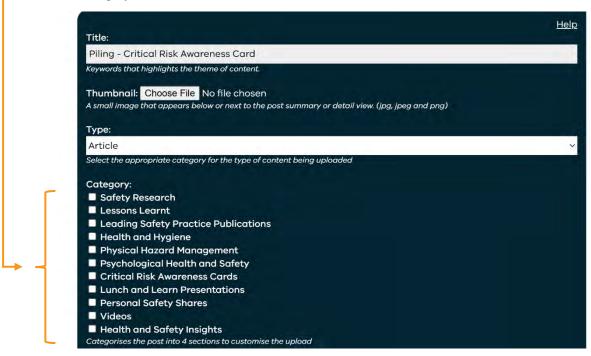
6.4.2 Upload an Article

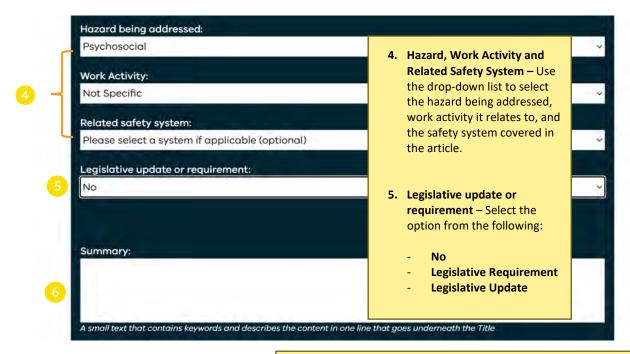


This will bring you to the 'Create Post' form.



Select the 'Category' for the Article





- **6. Summary:** Add a summary: A small text that contains keywords and describes the content in one line that goes underneath the Title. The search engine will only look for keywords in the summary
- **7. Body**: Add a detailed upload of the information. This section allows for limited formatting. Administrators will check formatting and adjust if necessary



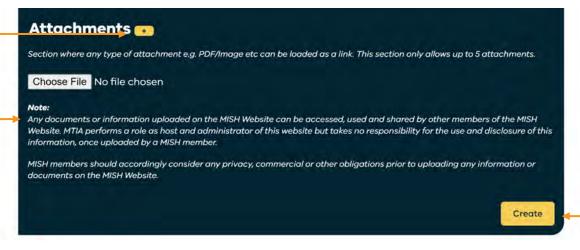
You can edit or remove the hyperlink by clicking on linked text.



- **8. Source:** You can add a hyperlink by either pasting existing linked text or add using the *link infographic*. Save
- **9. Video:** You can embed a video anywhere in the body of the text by clicking on the *film infographic* and pasting the URL in the pop-up window. Save

There is an option to add up to five attachments. Click on the 'Choose File' button. Navigate to file location in the file window that opens.

If you need to add more attachments, Click on the "+" icon and an additional 'Choose File' button will appear.



MISH Users should consider any privacy, commercial or other obligations prior to uploading any information or documents on the MISH Website

Once all attachments are added click on the 'Create' button. -

On submission the upload is sent to be published by the responsible MISH Representative. A confirmation email is sent out to the member informing them of the content review. Generally users will receive a response from MISH admin team within 48 hours of the request.

6.4.3 Find a Safety Advisor

Click on the 'Find a Safety Advisor' button



This will open up the 'Contact List' displaying all the MISH users by name, Job Title and Email Address.



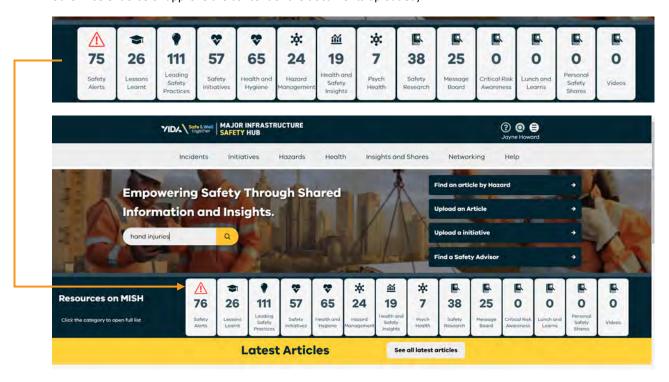
Level Crossing Removal Project

Name	Job Title	Email	
Frank Bendeich	Manager, Corporate Safety Systems	frank.bendeich@levelcrossings.vic.gov.au	
Alan Sapsford Senior Safety Adviser - Health & Samp; Safety Initiative		alan,sapsford@levelcrossings.vic.gov.au	
Gerard Daley	Health Safety and Wellbeing Culture Adviser	gerard.daley@levelcrossings.vic.gov.au	
Catherine Hall	Manager, Wellbeing, Health & Damp; Safety Culture	catherine.hall@levelcrossings.vic.gov.au	
Rick Rooney Senior Project Safety Advisor ri		rick.rooney@railprojects.vic.gov.au	
Rick Najar Executive Director, Safety		rick.najar@levelcrossings.vic.gov.au	
Joanna Khng	Safety Support Officer	joanna.khng@levelcrossings.vic.gov.au	

6.5 Resources and articles

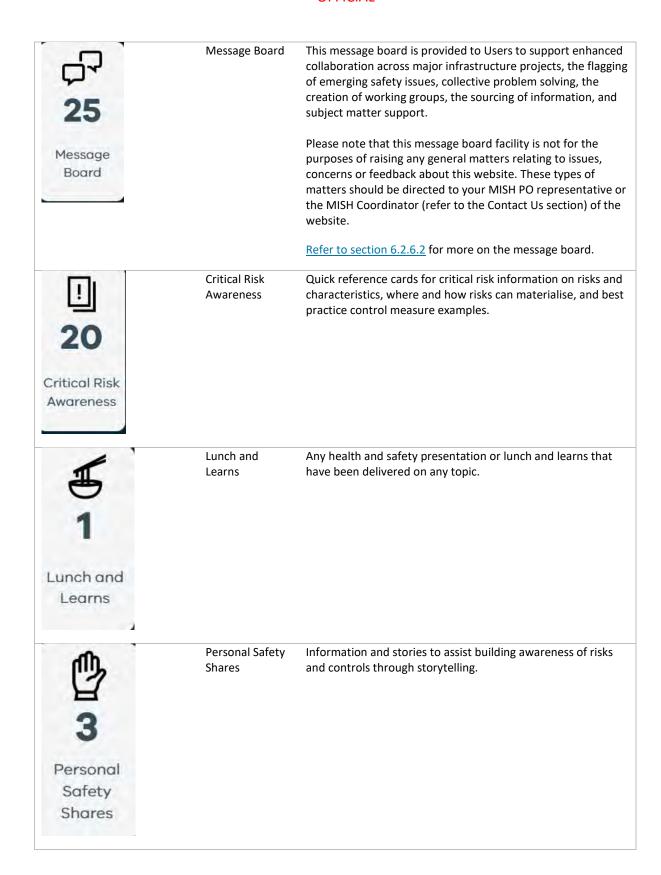
There are 14 category icons as well as the latest articles section.

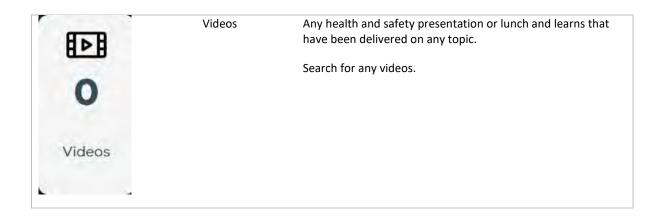
Within every safety category you can either scroll through the articles, utilise a local search_function or upload safety content deemed useful for sharing. All uploaded content will be reviewed by an administrator for the purposes of ensuring quality safety content that is appropriate given the scope and purpose of the site (the administrator does not otherwise endorse or approve the content of the documents uploaded).



Icon	Category	Description
\triangle	Safety Alerts	Content provided for upload onto the website will remain in the document originators branded format and include a nominated contact for further information.
79		Sometimes called safety alerts or safety bulletins, content in here normally forms an alert or notification that something serious has happened, either an injury, near miss or equipment failure. It is an immediate notification for all Users
Safety Alerts		of MISH to evaluate their construction activities and systems in place with the aim of preventing a similar occurrence.
		Refer to section 7 of this manual on how to add a new or search for existing safety alerts.
29	Lessons Learnt	Safety lessons learnt, or incident learnings, generally comes after a safety alert, and it contains findings from an investigation report that outline, key contributing factors of the incident, environment, controls, and recommended actions to prevent or reduce the occurrence of that type of incident in future.
Lessons Learnt		Refer to section 8 of this manual on how to add a new or search for existing lessons learnt
Q	Leading Safety Practices	Formal templated leading practice document that is used to form part of the submissions for the annual VIDA health and safety awards. These leading practices are developed by project offices and their delivery partners.
115 Leading		These are approved for sharing by the Delivery Partners, PO's and ODG, and have been peer reviewed.
Safety Practices		Often a leading practice publication may have started out as an initiative in the initiatives and innovations register.
		Refer to section 10 of this manual on how to add a new or search for existing Leading Safety Practices.
0	Initiatives and innovations Register	This register contains all safety initiatives researched/planned, trialled, or implemented across VIDA. There are two-types. Standard initiative, and initiatives that have listed technologies and further implementation details.
58 Safety		This contains all initiatives, and initiatives can be inputted from the early planning and development stages and tracked to completion.
initiatives		Refer to section 9 of this manual on how to add a new or search for existing safety initiatives.

66	Occupational Health & Hygiene	This section of the website will provide opportunities for Users to share information, successful management approaches to specific occupational hygiene hazards, training programs, and proactive and preventive approaches that have been successfully applied. Content provided for upload into the website will remain in
Health and Hygiene		the document originators branded format and include a nominated contact for further information.
25	Hazard Management	This section of the website will provide opportunities for users to share information, successful management approaches to physical hazards, training programs, and proactive and preventive approaches that have been successfully applied on one or more projects.
Hazard Management		Content provided for upload into the website will remain in the document originators branded format and include a nominated contact for further information.
19	Health and Safety Insights	This section is different from a formal initiative that goes into the initiative register that generally will take a lot of planning development, and different from a leading practice – which is a formal peer reviewed leading practice factsheet submission for the VIDA health and safety awards.
Health and Safety Insights		This is an informal post to quickly put-up easy wins and to let everyone know what it is we're doing that forms part of good or best practice, is easy to implement and simple to explain. Things that demonstrate better ways of doing existing tasks
9 7	Psychological Health and Safety	This section will contain information on the new psychosocial hazards and risks coming out from new legislation. It can also contain general mental health and wellbeing information
Psych Health		
即	Safety Research	Safety Research is generally research, papers or studies, that an external party may have been engaged to provide support to unpack or create.
38 Safety Research		Content provided for upload into the website will remain in the document originators branded format and include a nominated contact for further information.





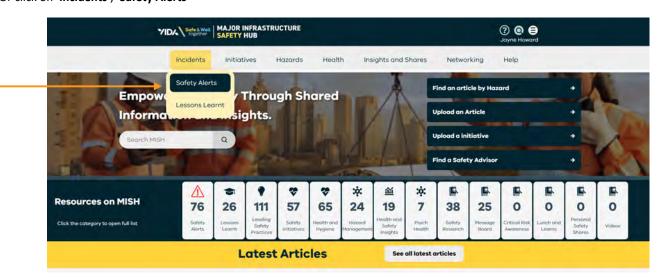
7. Safety Alerts

From the home page to directly get to the safety alert search screen. Either:

Click on 'Safety Alerts'



Or click on 'Incidents', 'Safety Alerts'

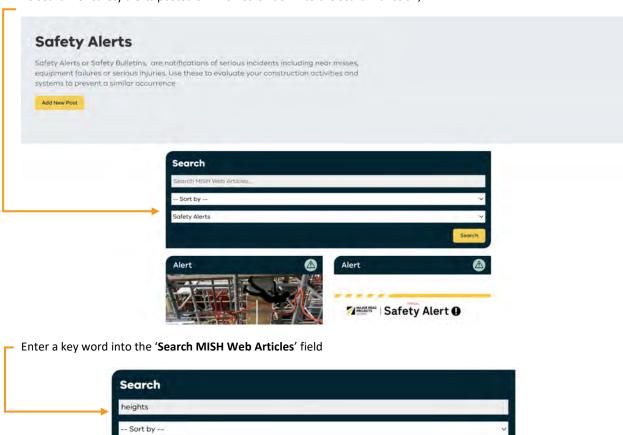


From here you are taken to the Safety Alerts page where you can either 'Add a new post' or use the search function to find safety alerts uploaded to the site.

7.1 Search for safety alert posts

Safety Alerts

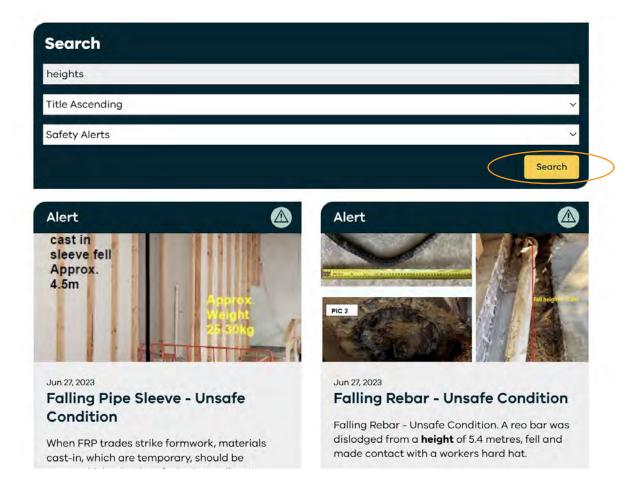
To search for safety alerts posted on MISH scroll down to the search function,



Click on the drop-down arrow in the 'Sort by' field and select how you want the alerts to appear in the list.

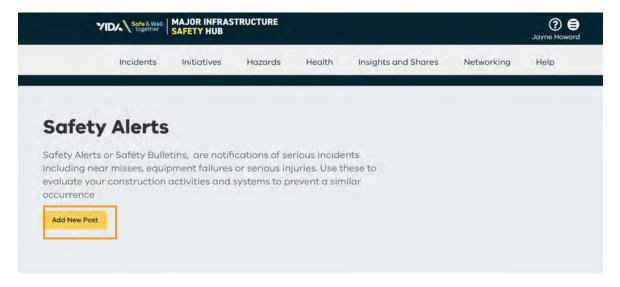


Click on 'Search'. The content meeting your search criteria will appear below the search feature, sorted in the method chosen in the drop-down menu 'Sort by'.

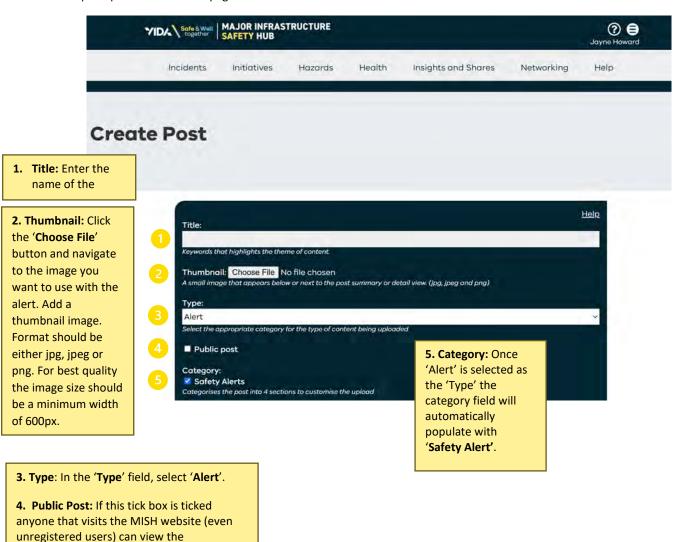


7.2 Add a new safety alert post

Click on the 'Add New Post'



This will open up the 'Create Post' page. Click inside the 'Title' field



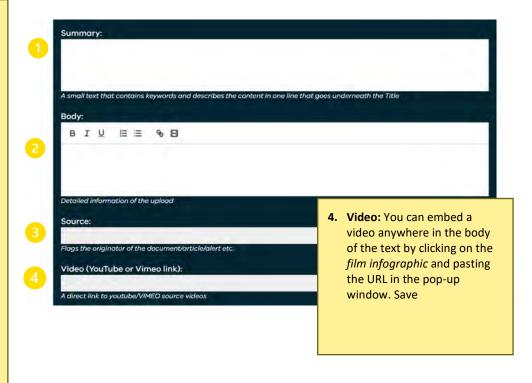
6. Hazard, Work Activity and Related Safety System

article/safety alert.

- Use the drop-down list to select the hazard being addressed, work activity it relates to, and the safety system covered in the alert.
- 7. Legislative update or requirement: from the drop-down select from:
 - No
 - Legislative
 Update
 - Legislative
 Requirement

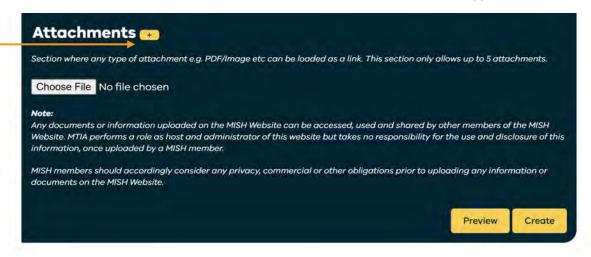


- 1. Summary: Add a summary: A small amount of text that contains keywords and describes the content in one line that goes underneath the Title. The search engine will only look for keywords in the summary.
- 2. Body: Add a detailed upload of the information. This section allows for limited formatting. Administrators will check formatting and adjust if necessary.
- 3. Source: You can add a hyperlink by either pasting existing linked text or add using the link infographic. Save



There is an option to add up to five attachments. Click on the 'Choose File' button. Navigate to file location in the file window that opens.

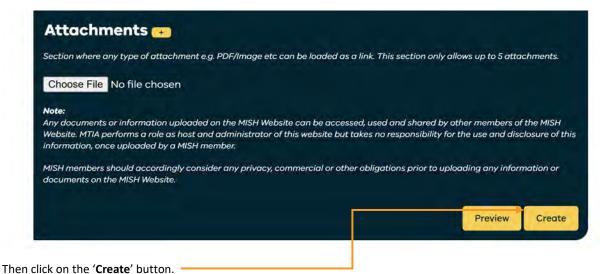
- If you need to add more attachments, Click on the "+" icon and an additional 'Choose File' button will appear.



MISH Users should consider any privacy, commercial or other obligations prior to uploading any information or documents on the MISH Website.

Once all attachments are added, click on the 'Preview' button to review how all the information looks together.





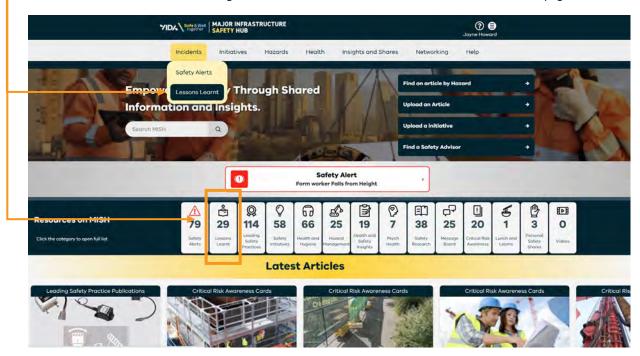
On submission the upload is sent to be published by the responsible MISH Representative. A confirmation email is sent out to the member informing them of the content review. Generally users will receive a response from MISH admin team within 48 hours of the request.

8. Lessons Learnt

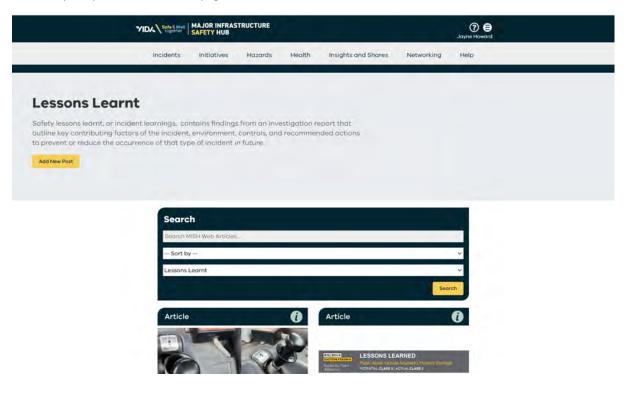
Safety lessons learnt, or incident learnings, contains findings from an investigation report that outline key contributing factors of the incident, environment, controls, and recommended actions to prevent or reduce the occurrence of that type of incident in future.

From the home page to directly get to the lessons learnt search screen. Either:

Click on 'Lessons Learnt' from the navigation menu or the 'Lessons Learnt icon' in the middle of the page

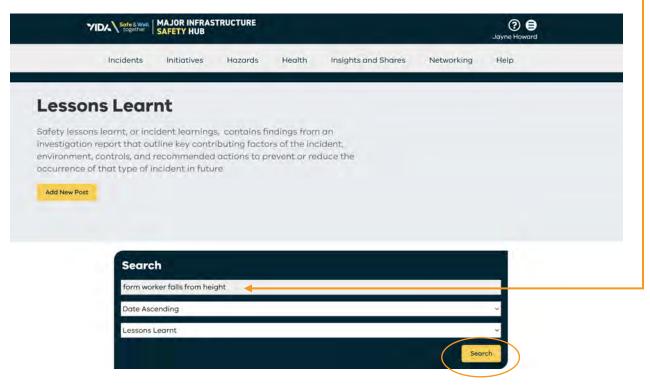


This will open up the Lessons Learnt page.

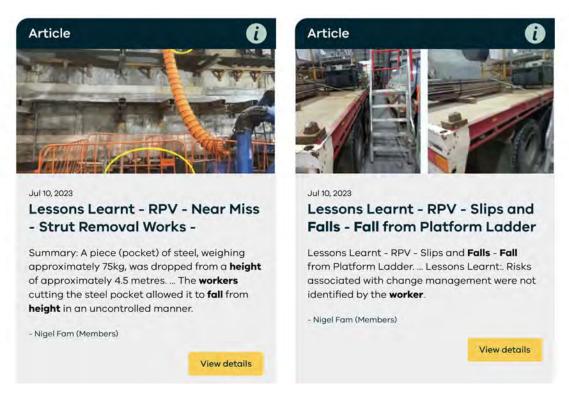


8.1 Search for lessons learnt content

To search for safety alerts posted on MISH scroll down to the search function. Enter a key word into the 'Search MISH Web Articles' field. In the 'Sort by' field use the drop-down to select how you want the materials organised (e.g. Title Ascending, Descending etc). Then click 'Search'.

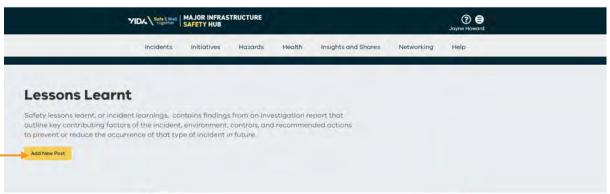


The content meeting your search criteria will appear below the search feature, sorted in the method chosen in the drop-down menu 'Sort by'.



8.2 Add a New Lessons Learnt Post

Click on the 'Add New Post', button from the Lesson learnt page.







1.Title: Enter the Title: name of the lessons learnt Keywords that highlights the theme of content article. 2.Thumbnail: Type: Click the 'Choose Article File' button and navigate to the Category: image you want ■ Safety Research Lessons Learnt to use with the Leading Safety Practice Publications article. Add a ☐ Health and Hygiene ■ Physical Hazard Management thumbnail Psychological Health and Safety image. Format Critical Risk Awareness Cards Lunch and Learn Presentations should be either Personal Safety Shares jpg, jpeg or png. ☐ Videos For best quality Health and Safety Insights Categorises the post into 4 sections to customise the upload the image size should be a minimum width of 600px

Thumbnail: Choose File No file chosen

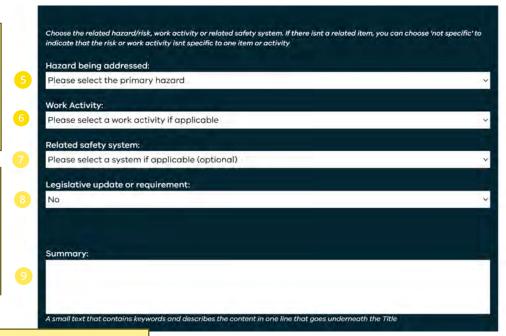
A small image that appears below or next to the post summary or detail view. (jpg, jpeg and png) Select the appropriate category for the type of content being uploaded 3.On the 'Type' field, select the drop-down field then select 'Article'. 4.Category: tick the 'Lessons Learnt' tick box

63

Help

5. From the 'Hazard being addressed' drop-down select the primary hazard for the lesson learnt article.

6. From the 'Work Activity' drop-down select the work activity for the lesson learnt article.

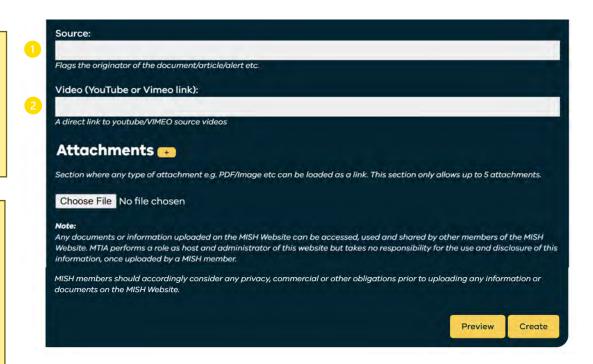


- **7. Related safety system:** select the best fit related safety system from the drop-down list.
- **8. Legislative update or requirement: –** from the drop-down select from:
 - No
 - Legislative Update
 - Legislative Requirement
- **9. Summary:** Add a summary: A small amount of text that contains keywords and describes the content in one line that goes underneath the Title. The search engine will only look for keywords in the summary.
- **10. Body:** Add a detailed upload of the information. This section allows for limited formatting. Administrators will check formatting and adjust if necessary.



1. Source: You can add a hyperlink by either pasting existing linked text or add using the link infographic. Save

2. Video: You can embed a video anywhere in the body of the text by clicking on the film infographic and pasting the URL in the popup window. Save



There is an option to add up to five attachments. Click on the 'Choose File' button. Navigate to file location in the file window that opens.

If you need to add more attachments, Click on the "+" icon and an additional 'Choose File' button will appear.

MISH Users should consider any privacy, commercial or other obligations prior Category to uploading any information or documents on the MISH Website Safety Alerts Once all attachments are added click on the 'Preview' button to review how all **Risk Details** the information looks together. Risk Being Addressed: Noise Once reviewed click on the 'Close Preview' button. Work Activity: Roadworks Safety System: Not Specific Legislative Update/Requirement: No Attachments 🐽 Section where any type of attachment e.g. PDF/Image etc can be loaded as a link. This section only allows up to 5 attachments. Choose File No file chosen Any documents or information uploaded on the MISH Website can be accessed, used and shared by other members of the MISH Website. MTIA performs a role as host and administrator of this website but takes no responsibility for the use and disclosure of this information, once uploaded by a MISH member. MISH members should accordingly consider any privacy, commercial or other obligations prior to uploading any information or documents on the MISH Website Create Preview

Then click on the 'Create' button.

On submission the upload is sent to be published by the responsible MISH Representative. A confirmation email is sent out to the member informing them of the content review. Generally, users will receive a response from MISH admin team within 48 hours of the request.

9. Safety Initiatives

On MISH you can either search through the initiatives register for all the safety initiatives researched/planned, trialled or implemented across VIDA. Or you can upload/create a new initiative. Section 9.1 of this document will show you how to search the register for existing initiatives and section 9.2 of this manual will take you through the steps on how to upload a new initiative.

9.1 Safety Initiatives Register

The safety initiatives register is a tool which helps with storing, categorising and searching for initiatives that are being planned, trialled or implemented across the \$100bn of works being undertaken under Victoria's Big Build.

Main functions include:

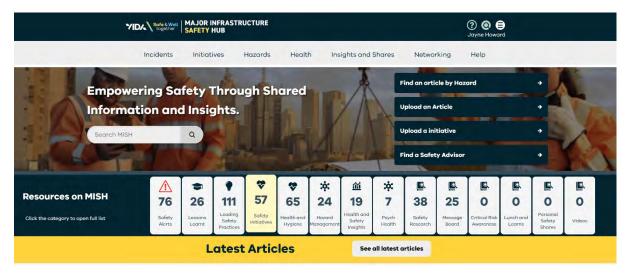
- Searching
- Filtering
- Adding an Initiative
- Editing an initiative (you uploaded)
- Bookmarking initiatives

To navigate to the safety initiatives register you can:

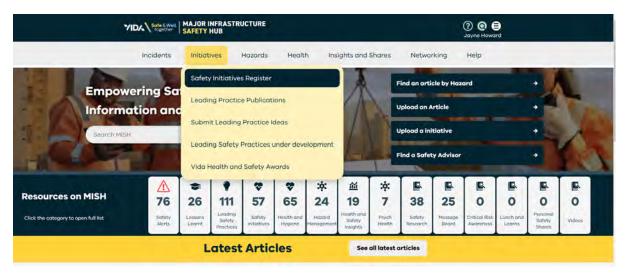
 Select it from the 'Burger Menu' in the top right corner of the page, then click on 'Safety initiatives register'.



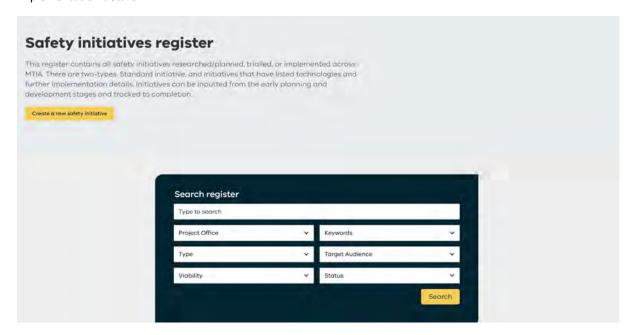
2) Or From the 'Home Page', click 'Safety Initiatives'



3) Or Click on 'Initiatives', then 'Safety Initiatives Register'.



The initiatives register is where you can search MISH for safety initiatives researched/planned, trialled or implemented across VIDA. There are two-types. Standard initiative, and initiatives that have listed technologies and further implementation details.



9.1.1 Searching for an initiative in the safety initiatives register

There are multiple ways to search for an initiative. You can choose to use a keyword search "i.e. searching for "hand" or "hand injury" will locate any initiatives that talk about "hands or hand injuries".

You can also filter by:

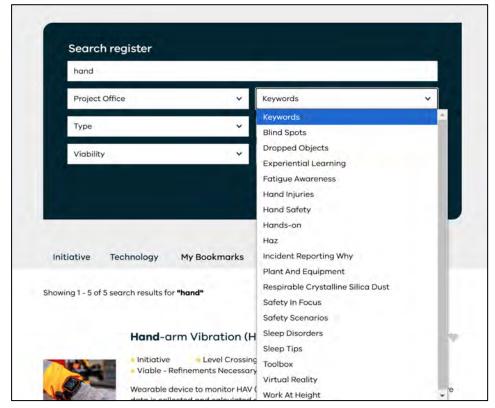
- Who uploaded/is responsible for the initiative
- What type of initiative it is
- Filter by certain keywords
- Status (i.e. completed)

Please note: If you activate a filter, you must remember to remove each filter you have put on before you can 'see all records' again.

Type any key terms that you think might help locate the safety initiative.

The type to search filled has an autocomplete feature, which will autocomplete your words and give suggestions of words that come from content in the initiatives register (see example below on 'hand').





The search results will be listed showing key details: date, project, status.



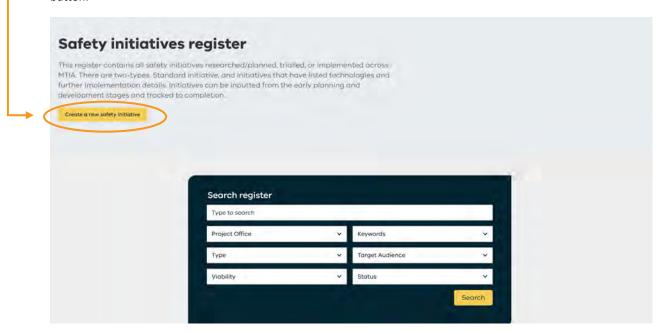
You can also decide to browse the initiatives by scrolling down and clicking the next pages

Down the bottom of the page

1 2 3 4 5 >

9.2 Upload a new safety initiative

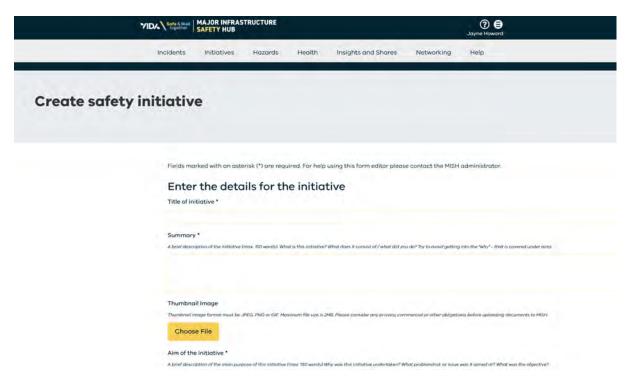
From the safety initiatives register page you can upload an initiative by clicking on the 'Create a new safety initiative' button.



Or from the MISH Home Page you can click on 'Upload an initiative'.



Either of these actions will bring you to the 'Create safety initiative' page, this is a form that will need to be 'submitted'



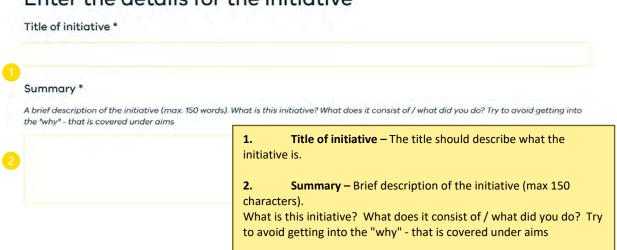
9.2.1 How to fill out the new initiative form

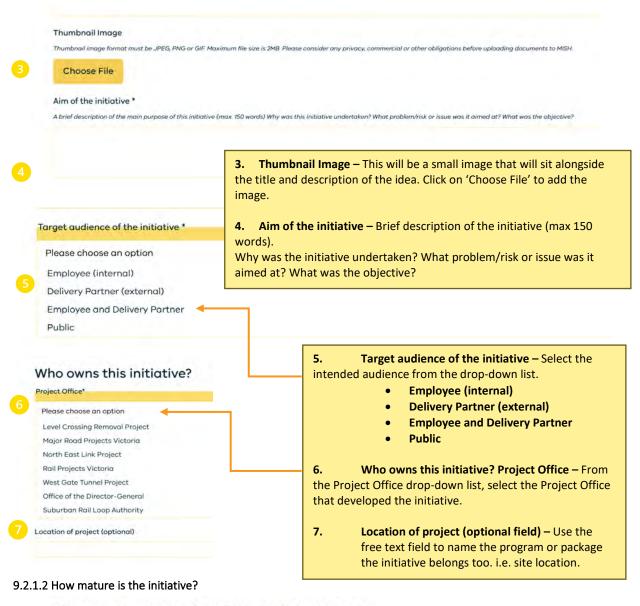
Click in the 'Title of initiative' field.

9.2.1.1 Summary details of the initiative

Fields marked with an asterisk (*) are required. For help using this form editor please contact the MISH administrator.

Enter the details for the initiative





How mature is this initiative?

Where have you gotten the initiative up to/ what is the progres of this initiative

Current stage of initiative

At what stage has the initiative reached? are you developing / researching it, or trialling it or implementing it?

8 Please choose an option

Current status of initiative

What is the current status of work on the initiative? Is it ongoing or on hold, or still a work in progress

Please select an option

On hold

Work in progress

Completed

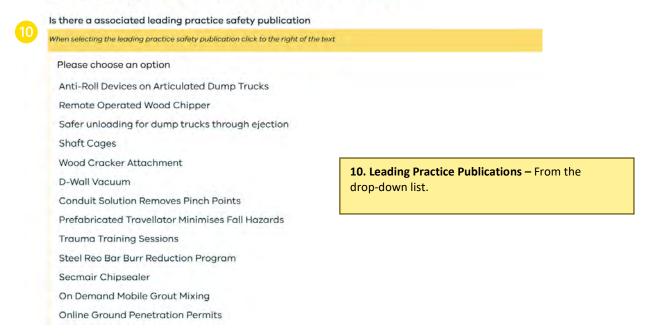
8. Current stage of initiative - At what stage has the initiative reached?

le is it in planning, development, trial, implementation.

9. Current status of initiative - What is the status of work on the initiative? From the drop-down list select:

- On hold
- Work in-progress or
- Completed.

Leading Practice Publications



9.2.1.3 Safety Technology Initiatives

Clicking 'Yes' on the question to 'Safety technology initiatives' will open the additional fields, questions and details for safety technologies.

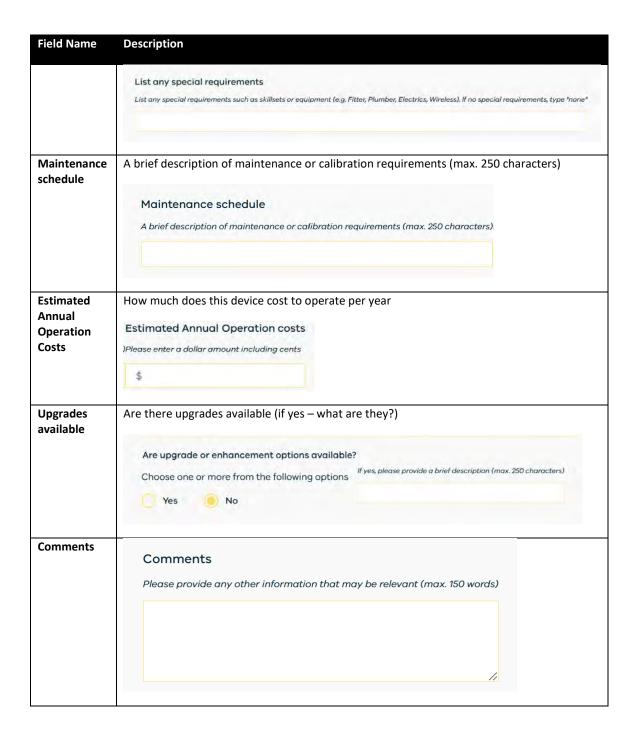


8-9 additional options will appear. All fields are optional. The technology field is to store more information about the technology, supplier, and costs.

Technologies used in initiative Enter the details for the technology Name of technology Type of technology What is the intended application of the technology? A brief description of what the technology was originally designed for (max. 150 characters) How is the technology applied as part of this initiative? A brief description of what you are using the technology to achieve (max. 150 characters)

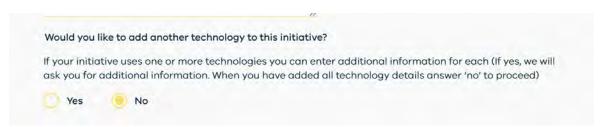
Field Name	Description
Name of technology	What is the name of the technology (free text field)
0,	Name of technology
Type of technology	What is the type of the technology (free text field)
tecimology	Type of technology
What is the Intended	Brief description of what the technology was originally designed for
application of	What is the intended application of the technology?
technology	A brief description of what the technology was originally designed for (max. 150 characters)
How is the technology	Brief description of what you are using the technology to achieve
applied as part of the	How is the technology applied as part of this initiative?
initiative	A brief description of what you are using the technology to achieve (max. 150 characters)
Who is the provider of	The name of the technology provider or manufacturer





9.2.1.4 Adding more technologies to a safety initiative

At the end of filling out the technology details, you can choose to add another technology. You can add up to three technologies for each initiative.



9.2.1.5 Outcomes of the initiative

Outcomes of the initiative

Results of the initiative

Can this be applied to other projects and sites? is it worth pursuing? If initiative is still angoing, leave blank.

Please choose an option

Viable - Highly suitable

Viable - Refinements Necessary

Unviable - Low possibility of further successful application

Unviable - Not suitable

Still in progress

Key learnings

A brief description of what you have found (max. 250 words). What were the outcomes / outputs and lessons learnt? Where did you get to?



- Results of the initiative Can this be applied to other projects and sites. Choose one of the options:
- Viable highly suited (everyone should be trying this)
- Viable refinements necessary (it works but needs a little more effort to improve it further
- Unviable low possibility of further success application (it could work, but amount of effort required would outweigh any benefits)
- Unviable not suitable (don't try it)
- Still in progress (we are still working on this and can't make a determination yet)
- Key learnings A brief description of what you have found (max. 250

What were the outcomes / outputs and lessons learnt? Where did you get to?

9.2.1.6 Taxonomy

Taxonomy keywords are mostly around activities and hazards. We currently do not sort the initiatives by 'risk'

Taxonomy (optional)

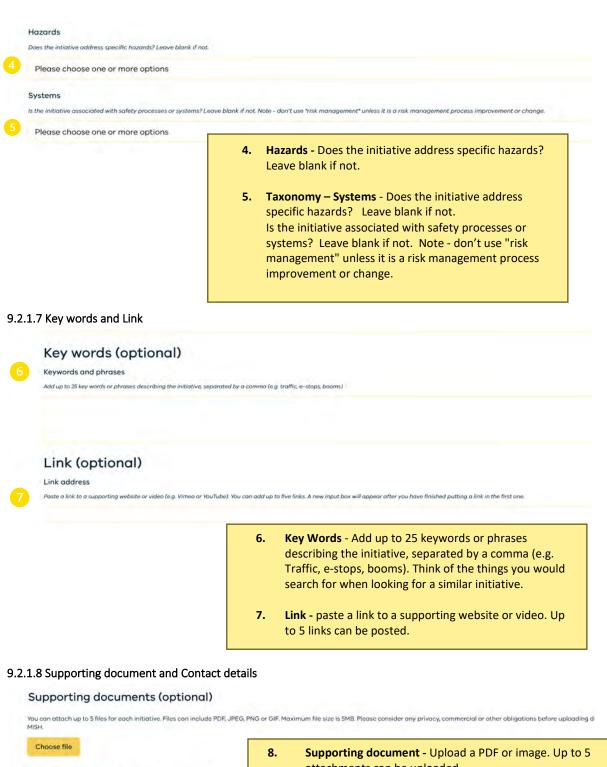
Use taxonomy labels to choose words or terms that describe your initiative. Taxonomy helps make your initiative easier to find using search.

You can select more than one option from each drop down. After you make your selection, you will need to minimise/ close the drop down to continue.

Does the initiative relate to specific work activities? Refer to drop down list. Leave blank if it is not specific to an activity

Please select

Work Activities - Does the initiative relate to specific work activities? Refer to drop-down list. Leave blank if it is not specific to an activity.



You can attach up to 5 files for each initiative. Files can include PDF, JPEG, PNG or GIF. Maximum file size is SMB. Please consider any privacy, commercial or other obligations before uploading d MISH. 8. Supporting document - Upload a PDF or image. Up to 5 attachments can be uploaded. Contact person name* 9. Contact details - Enter your contact details (or the contact details of the best person to contact to get more information about the initiative. Contact person phone number* Contact person phone number*

9.2.1.9 Review and Submit

Review the information entered into the form and click on the 'Submit Initiative' button

Review and submit

Please review the details of the initiative to ensure they are correct before you submit this form. Documents or other information related to safety initiatives is publicly available. MTIA takes for the use and disclosure of information once it has been submitted.

Submit initiative

On submission the upload is sent to be published by the responsible MISH Representative. A confirmation email is sent out to the member informing them of the content review. Generally, users will receive a response from MISH admin team within 48 hours of the request.

10. Leading Safety Practice

Developing and publishing a Leading practice

- 1. Work with delivery partners to find suitable safety improvements and leading practices.
- 2. Register the proposed Leading Safety Practice on the MISH registration page.
- 3. Draft the Leading Safety Practice in consultation with delivery partners.
- 4. Develop the draft with PO Graphics Design Team. (Consider reviewing it with PO internal comms team for a language/grammar check.)
- 5. Review and iterate for accuracy and consistency.
- 6. Submit the Leading Safety Practice by creating a post on MISH.

10.1 Identify an innovation or safety practice / solution

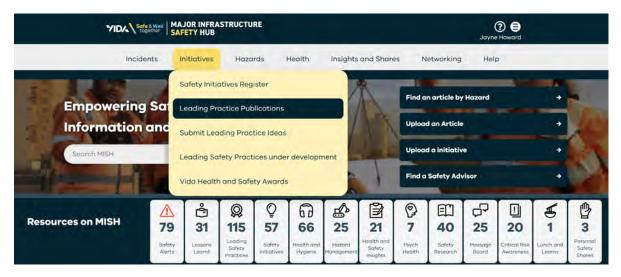
Find a health and safety innovation or practice/solution that is implemented on a VIDA project. Determine if it is suitable to publish and whether there is sufficient information and learnings to share (refer to VIDA Guidance on Creation, Publication, and Sharing of Health and Safety Information and Learnings document and VIDA Health and Safety Awards Procedure).

LSPs that are a significant evolution or enhancement of a previously submitted LSP are acceptable, however the awards criteria regarding innovation should be noted (VIDA Health and Safety Awards Procedure). It is recommended the new LSP references the previous LSP submission and what makes it different.

Review the LSP Library and LSP Registration List to check if the proposed LSP has already been submitted or registered. Repeat submissions or registrations should not be submitted for registered LSPs in development that appear similar, it is recommended contact is made with the submitter to check if the LSP is the same.

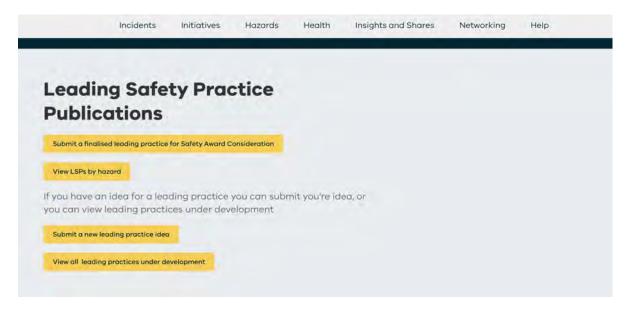
10.1.1 How to search the Leading Safety Practice Register

Go to 'Initiatives', 'Leading Safety Practice Publications'

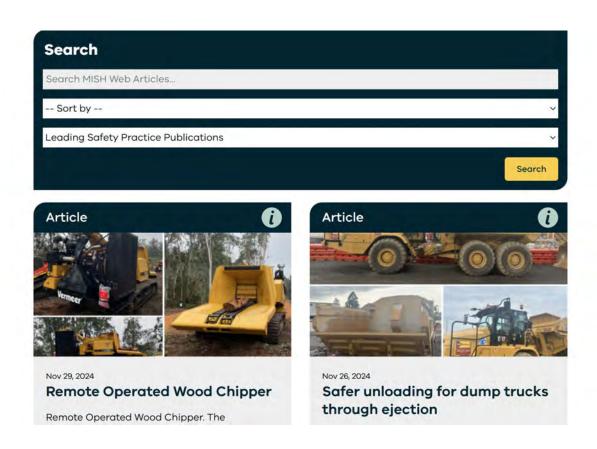


From here you can search a number of different ways:

- Click on 'View LSPs by hazard' so do a targeted search by hazard
- Click on 'View all leading practice under development'



Or scroll down and use the search function shown below.



Enter any key words in the 'Search' field

Use the drop-down menu to select how you want the publications to be listed.



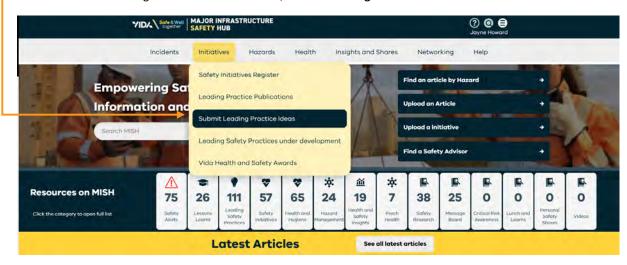
Click on 'Search' – the list of publications will appear as per the selected search sort preference.



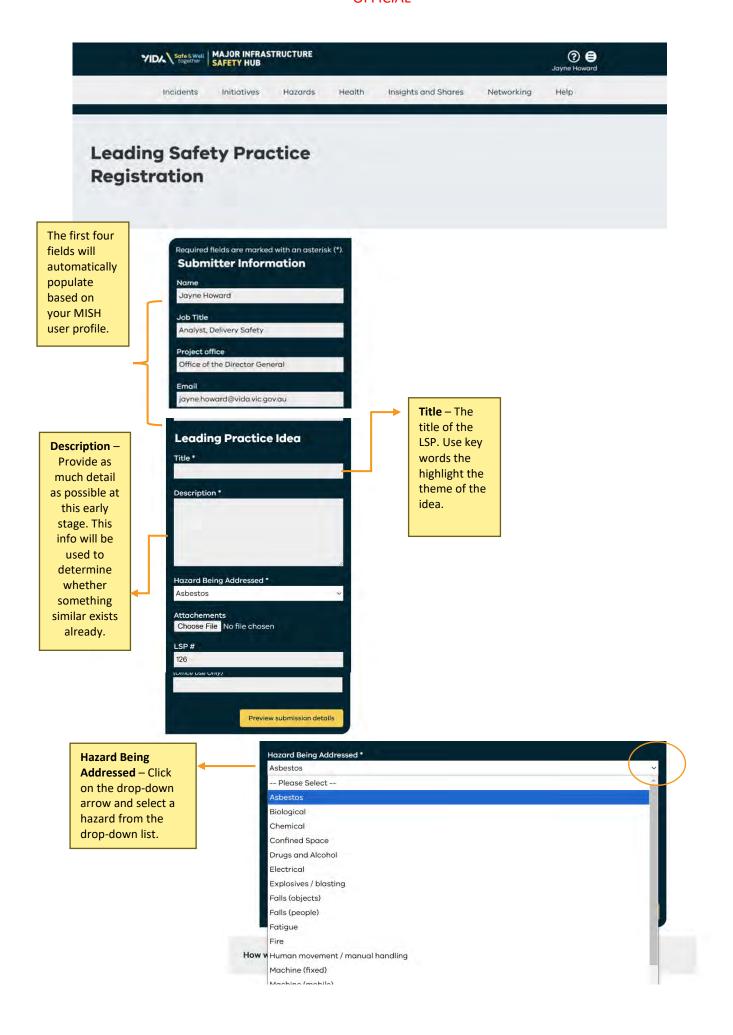
10.2 Register – Submit a leading safety practice idea

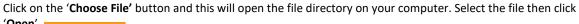
To register the proposed LSP through Major Infrastructure Safety Hub (MISH).

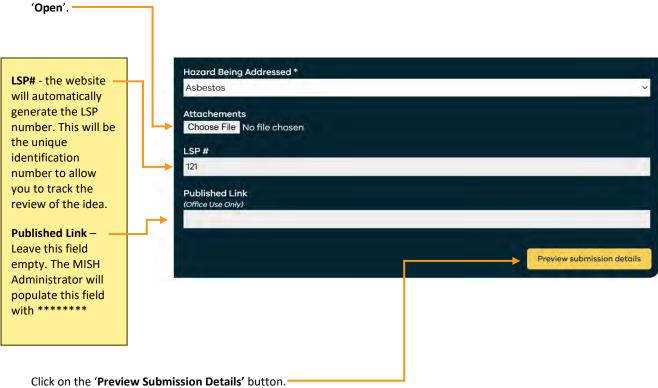
Go to the Mish Home Page and click on 'Initiatives', 'Submit Leading Practice Ideas'



This will bring you to the 'Leading Safety Practice Registration' Page

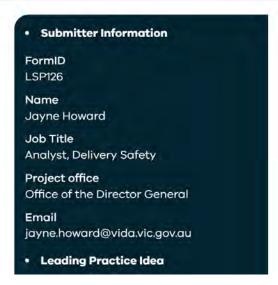


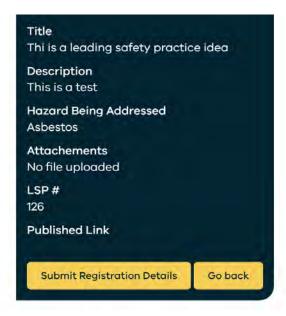




This will bring the user to a new screen. Review the information in the registration form.

Leading Safety Practice Registration





Once registered an automated response will be sent with an issue number, which is to be applied to the draft and is to be used to identify and track the LSP.

If further changes are needed, click 'Go back' and continue editing the form.

If your happy with the information in the form, click 'Submit Registration Details'.

10.3 Drafting

To draft content, use the <u>Leading Safety Practice Word Template</u>. It is recommended that content is structured to fit the one-page format, however if substantial content is required the initiator/graphic designers for the LSP can structure content into a two-page format. To do this refer to the <u>VIDA Leading Safety Practice Job Owner & Designer Guide</u>.

It is recommended that to develop the LSP, PO representatives and delivery partners work together to collate, review and finalise the content. As content is generated and edited the following documents will assist in providing guidance on what is required from both the initiator and graphic designers working on the publication. Involving PO communications or media personnel in the drafting phase can help to articulate an informative and consistent narrative.

VIDA <u>Leading Safety</u> <u>Practice Word Template</u>	This is a guided form, it provides instruction to the initiator and delivery partners on content guidance. Further, the MISH library of published Leading Safety Practices Publications and VIDA Safety Award Winners represent model LSP's that are of a high standard.
VIDA Leading Safety Practice Job Owner & Designer Guide	This is a guide for both coordinators and for graphic designers. It provides requirements for content positioning for the graphic designers of the POs Communication team as well as outlines for the initiator (i.e., job owner).
VIDA Leading Safety Practice Design Templates	This is a guide on how to upload and publish Leading Safety Practices. This guide should be supplied to designers to transfer the drafted content provided from the Leading Safety Practice Word Template into a publishing format.

10.4 Develop the draft with PO Graphics Design Team

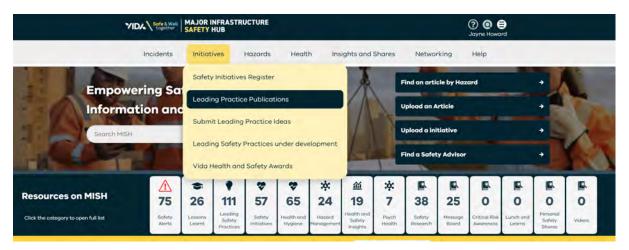
To publish the LSP in a consistent format & layout, the LSP draft needs to be shared with the PO Graphics Design Team. The initiator must provide their PO Graphic Team with the Leading Safety Practice Design Templates. This will assist drafting the content into the publishing format. Review of the design draft should occur prior to finalisation to ensure it meets the initiators requirements.

The <u>VIDA Leading Safety Practice Design Templates</u> are a guide on how to upload and publish Leading Safety Practices. This guide should be supplied to designers to transfer the drafted content provided from the Leading Safety Practice Word Template into a publishing format.

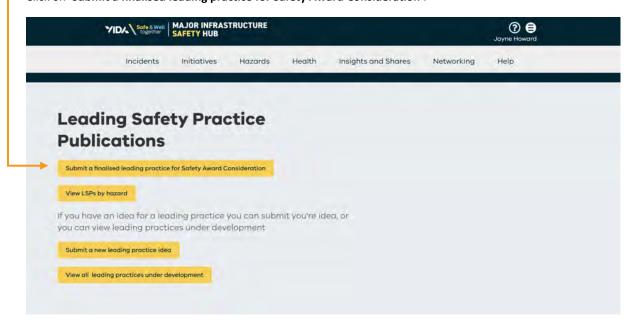
10.5 Submit Leading Safety Practice (Upload finalised Leading Practice Publication to MISH).

Once the LSP has been finalised the document must be published as a Leading Safety Practice by creating a post on MISH. Refer to Uploading finalised Leading Practice Publication to MISH for instructions on completing this step.

From the MISH home page, click on 'Initiatives', 'Leading Practice Publications'

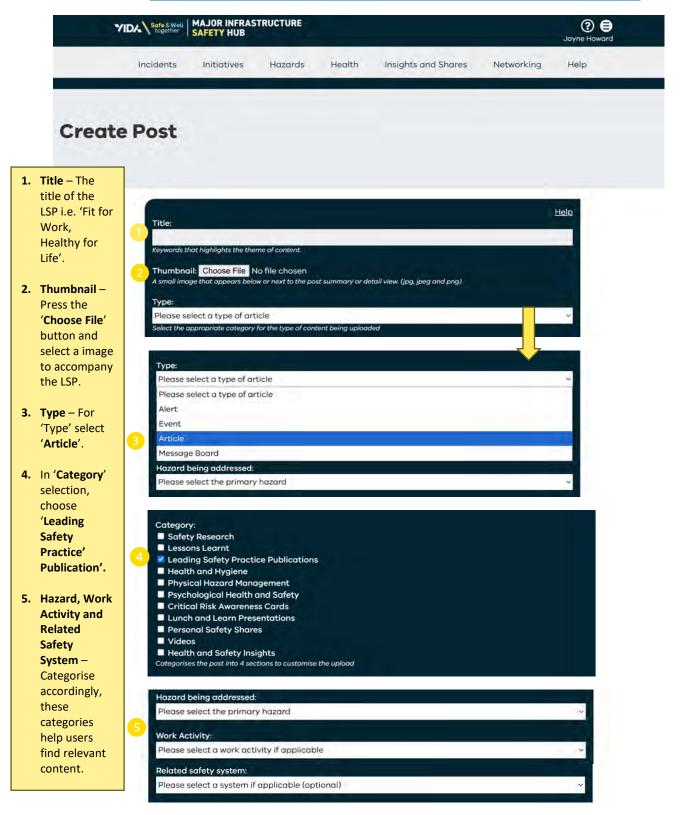


Click on 'Submit a finalised leading practice for Safety Award Consideration'.



Leading Safety Practice publication

- <u>Leading Safety Practice Publication Procedure</u> guidance on how to create, publish and share Leading Safety Practices
- <u>Uploading finalised Leading Practice Publication to MISH</u> guide on how to upload and publish Leading Safety Practices
- VIDA Guidance on the creation, publication & sharing of health and safety information and learnings

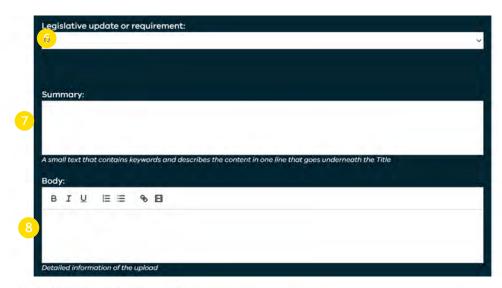


6. Legislative update or requirement

– Use the drop-down to select the appropriate

value.

- 7. Summary –
 This will be
 the abstract
 below the
 Leading
 Safety
 Practice Title.
- 8. Body –
 Descriptive
 content in the
 leading safety
 practice.
 Column
 headlines
 formatted as
 bold and
 paragraph
 reformatting
 if copying in.



LEADING SAFETY PRACTICE 0074 / 21062023

FIT FOR WORK, HEALTHY FOR LIFE 1



Improving the physical and mental health of project personnel through the establishment of a gymnasium and wellbeing program



The gymnasium offers a controlled and managed environment for both staff and workforce to engage in physical activities efficiently.

Major Projects, employees often struggle to find time for personal wellbeing. By providing a gym facility at the workplace, individuals who might otherwise neglect their health can conveniently participate in exercise programs.



The Situation

Major Projects, especially those involving rait, have a significant impact on the health and wellbeing of employees, both physically and mentally. The demanding nature of these projects and the long hours required often leave employees with limited time for physical exercise and work-life balance.

Consequently, unhealthy diets and lack of exercise contribute to a decline in performance within the workplace.

The Solution



A well-equipped gymnasium has been established at the Barwon Terrace Main compound. It includes cardio machines such as treadmills, spin bikes, and rowing machines, as well as multi-gym weights machines and general exercise equipment.

Additionally, Inspirology's Fitness and Wellbeing guru, John Verbi, has been engaged to provide expert guidance on exercise programs and offer information and training on broader wellbeing initiatives, including nutrition, exercise, and lifestyle improvements.

Benefits and learnings

The provision of an on-site gymnasium encourages employees to engage in a healthier lifestyle and participate in physical exercise conveniently during work hours.

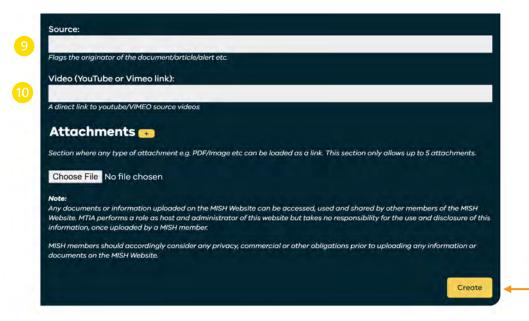
This eliminates the need for employees to travel to a separate gym, saving them time and reducing time-related pressures that could lead to late arrivals at work.

Furthermore, it is anticipated that the gymnasium will foster camaraderie among employees and promote interdisciplinary communication across the project. Positive feedback thus far indicates an improvement in employee attitudes and wellbeing since the installation of the gym.

The cost of the equipment and program was \$48,000.

9. Source – Leave blank.

10. Video –
Provide a link
to YouTube if
available.



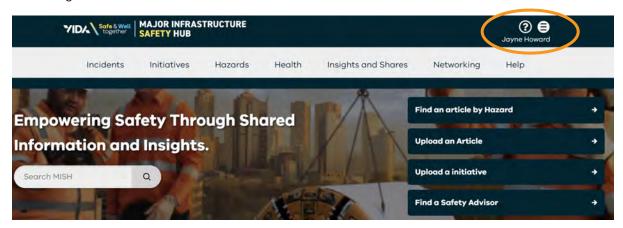
Attachments - Attach finalised Leading Safety Practice by clicking on the 'Choose file' then navigating to the file location and pressing OK.

Click on 'Create', then wait for the LSP to upload.

Once complete a thank you message will pop up on the screen.

11. Feedback

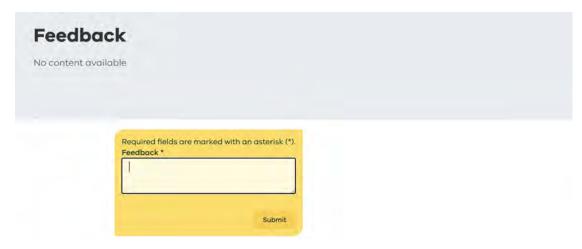
We have a feedback function on MISH where Registered Users can leave feedback for the MISH administrators. Click on the burger menu.



Click on 'Feedback'.



Use the free text field to leave any comments/suggestions

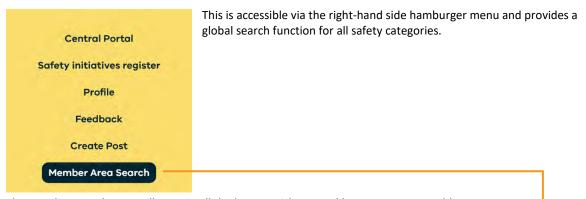


You can also leave feedback through thumbs up or thumbs down on most pages to indicate if you are happy with the site



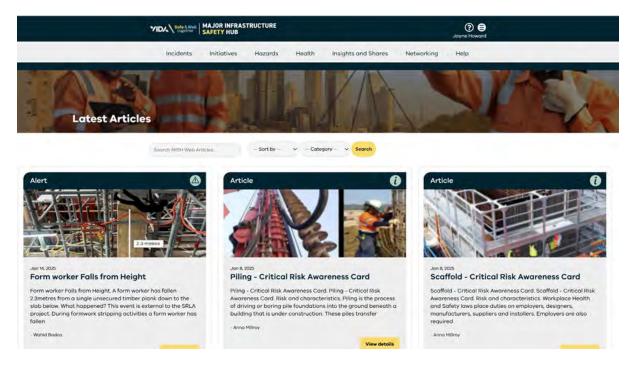
Most pages will have the experience bar, and it allows Users to indicate if the page was useful.

12. Member Search Area



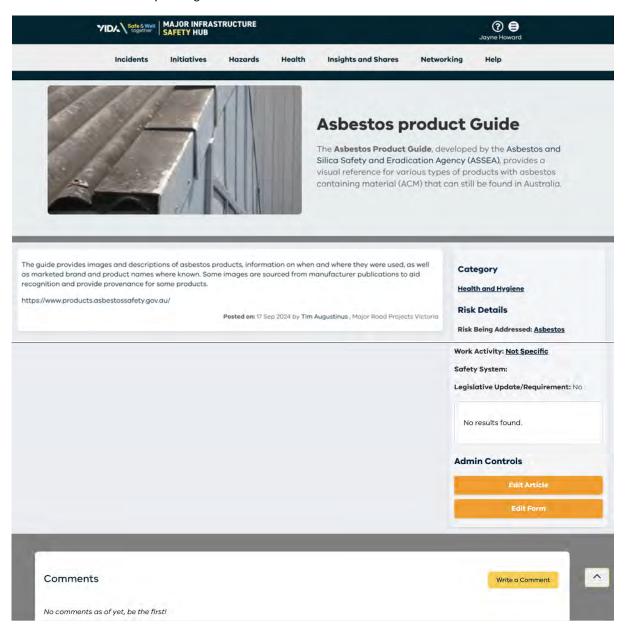
The member search area will contain all the latest articles sorted by most recent to oldest.

Members Area



13. Commenting on Articles

MISH allows you to leave comments on articles. The commenting function is normally down the bottom of the page. You can leave a comment by clicking 'write a comment'.



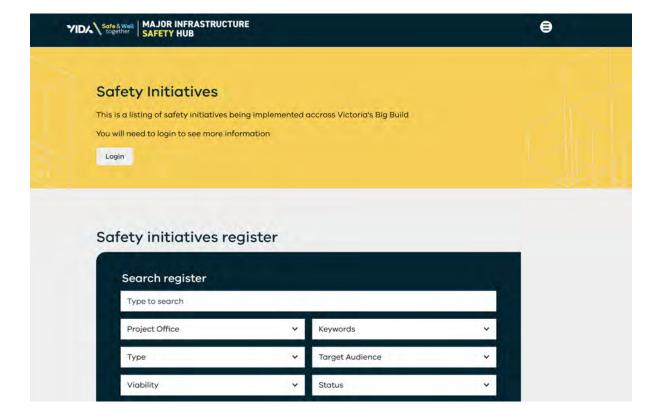
You can also reply directly to a comment by selecting the comment you want to reply to and pressing 'reply'.

The user that posted the comment will receive notifications if someone replies to them. This helps notify them to check their comment and prompt them to reply if necessary.



14.MISH Public Area

MISH has a public facing home page, which is accessible by everyone. This section has a <u>public 'Safety Initiatives</u> <u>Register'</u> section and search functionality. It allows people to see some basic information about a safety initiatives, and to search through them. But to access additional information, they will need access to login. This keeps contact details, and sensitive information safe and secure. Public users will only be able to see the title and brief description.



15.MISH FAQs

The frequently asked questions below have been compiled from a series of questions most commonly asked by users of MISH

Question	Answer
Where can I access the MISH website?	You can access the MISH from mish.vic.gov.au. Access to the MISH requires registration.
Can anyone join MISH?	No – membership is by invitation only for personnel working on VIDA and SRLA (client side and delivery). Individually issued memberships are not transferrable. Membership is intentionally limited to ensure we maintain the confidence and integrity of this collaborative website.
I see other organisations on MISH that aren't related to VIDA or SRLA. Does that mean everyone can join MISH?	Other government client organisations may be on MISH for testing and trialling purposes. SprayLine Road Services is also on MISH. SprayLine Road Services are government entities under the Department of planning and transport (DPT) which VIDA is a part of. At the end of the trial period the departments will need to determine if they wish to stay on. If they do, and the change is approved by the Safety Directors and EXCO, the MISH framework will be re-written to include them.
What is the definition of a 'Major Infrastructure Project'?	A project that is partially or fully government-funded (Federal or State), involves the building or development of infrastructure to facilitate the movement of people and/or goods for various social and business reasons, and has a project value of more than \$1 billion.
Can anyone see the MISH Website?	No MISH content can be seen without logging in.
What can we do on the MISH Website?	Registered members have access to the entire website. They can; view, upload and comment on material, posts or alerts, take part in a discussion forum, make direct contact with a relevant project (contact information is provided) to obtain further detailed information, advice and copies of posted material. *Uploaded material goes through a review and editorial process by the VIDA MISH Administrator to ensure the material is suitable, current, and provides a value add to the website and other MISH members.
Can I edit or delete my uploaded material, posts or meeting board comments within MISH?	Members cannot directly edit or delete any posts or comments they have made, but can make these requests to the MISH Administrator (see contact us details) to make edits or to request a deletion. It is recommended that members take care when posting their articles to ensure the material is correct, has been created by the member, or the member uploading the material has obtained the relevant approvals to upload the material by the originating author and/or project. All material uploaded into MISH remains in the originators branded format, and continues to be owned by the originator or authorised member (person and project). Material can be withdrawn, amended and resubmitted etc. at any time by contacting the MISH coordinator.
Who looks after the MISH Website?	The Victorian Infrastructure Delivery Authority (VIDA) currently administers the website. VIDA designed, funded and developed this website. Contributing organisations fund the website.
Who is the MISH administrator	ODG – Nigel Fam. Nigel.fam@mtia.vic.gov.au , 0429386334

Who are the MISH Representatives	Level Crossing Removal Project (LXRP) — Debra Azzopardi, debra.azzopardi@levelcrossings.vic.gov.au
	Rail Projects Victoria (RPV) –Bronwyn J Hayden bronwyn.hayden@railprojects.vic.gov.au
	Major Road Projects Victoria (MRPV) including NELP and WGTP —Atalina Leaupepe (atalina.leaupepe@wgta.vic.gov.au) & Emily Kempf (emily.kempf@northeastlink.vic.gov.au)
	Suburban Rail Loop Authority (SRLA) – Wahid Badea, wahid.badea@srla.vic.gov.au
	Victorian health building authority (VHBA) – John Fiel, john.feil@health.vic.gov.au
What is the governance	MISH representatives and the MISH Coordinator will meet monthly to oversee the management, governance and change management processes of MISH.
approach for MISH?	Major functional and funding decisions will go to the MTIA Director safety strategy meeting for approval.
	The MISH member uploading the material onto the website is fully responsible.
	While the website is exclusive and secure, the submission of material that is considered 'sensitive' or 'confidential' is not recommended.
How will sensitive materials be	Material uploaded should be suitable to share within MTIA and delivery partners.
managed on the MISH Website?	The MISH website has been developed in accordance with Victorian Government guidelines, including the achievement of relevant security requirements.
	Material can be withdrawn, amended and resubmitted etc. at any time by contacting the MISH administrator or MISH PO representative.
Why can't I see material I submitted on the MISH	There will be a short delay between uploading the material onto the website and it being visible.
Website?	There is a short delay as the website takes time to update.
How can feedback be given on	You can provide feedback to VIDA regarding the MISH website through the 'Contact Us' link on the website. http://www.mish.vic.gov.au/contact-us
the MISH Website?	You can also provide your feedback to your MISH PO representative, who will bring it for discussion at the monthly meeting.
Can I post information on behalf	No. Not without obtaining the relevant approvals to upload the material by the originating author and/or project.
of another organisation or project onto MISH?	Approval could also include the specific request to share a Safety Alert, or other relevant safety documents. This approach would also be considered to be implicit permission to upload to the website.
	The MISH Code of Conduct and User Guide provides further details regarding what is considered to be suitable material and for posts and comments for the MISH website.
	Material uploaded into MISH should have;
Are there any restrictions on	 potential to be transferrable for other MISH project members (e.g. create ideas and opportunities to modify application etc.),
what material I can upload or posts and comments I can make	provide important visibility across multiple major infrastructure projects,
on the MISH Website?	encourage opportunities for collaboration, problem-solving and networking.
	The MISH Administrator's review of uploaded material is designed to provide further validation, using the parameters noted above, that materials, posts and comments are appropriate.

	Quality material will ensure the value and longevity of the MISH.
	Further oversight and governance will be managed via the MISH Steering Committee, once established.
	All material uploaded into MISH remains in the originators branded format, and continues to be owned by the originator or authorised member (person and project).
	Material can be withdrawn, amended and resubmitted etc. at any time by contacting the MISH coordinator.
	VIDA engaged the services of Deloitte to conduct some research in 2017, including surveys and focus interviews with representatives from several key major infrastructure projects (both client and contractor facing) to see if there was an interest and appetite to work collaboratively on relevant health and safety matters.
Why was the MISH initially developed?	This resulted in MISH being developed and designed in 2019, and piloted in 2020 with several major government client-side projects including Sydney Metro, Brisbane Cross River Rail and New Zealand's City Rail Link.
	At the end of 2021 MTIA reassessed findings and feedback from the pilot.
	In 2022, MISH was pivoted and refocused to be a repository just for VIDA and its delivery partner, and in 2024, MISH was expanded to include Suburban Rail Loop Authority, completing the loop on Victoria's Big Build.
What are the benefits of using	Every organisation has a safety repository where they store all their safety information, however this generally cannot be accessed or shared by others.
MISH	MISH will enable delivery partners and project offices across MTIA to share critical incident safety learnings, safety alerts, leading practices and safety research.
	Members only receive the following emails:
	• 1 MISH newsletter every month
	Notifications when
	o You submit an article
I'm receiving too many MISH emails can this be reduced?	o When the article has been published
chians can this be reduced:	o If someone has left a comment on your article
	If you are receiving too many emails please contact the MISH administrator to discuss your needs.
	Members can modify their MISH notification preferences by going into the 'Profile' section of the website and making relevant changes.
I am having difficulties with MISH website, where can I get	The MISH website is designed to be intuitive for users, however further support can be obtained by contacting the MISH Administrator. http://www.mish.vic.gov.au/contact-us
help?	Or contact the MISH administrator, Nigel Fam. Nigel.fam@mtia.vic.gov.au , 0429386334
What format is preferable for content upload?	PDF, Word, image or videos can be uploaded where content provided for upload onto the website will remain in the document originators branded format and include a nominated
	contact for further information.

What is the image size preferred for Article Upload?	There is no preferred image size except for the format to be either jpg, jpeg and png
Is there any delay between content approval and publish?	Yes, it will take an hour for the article/alert etc. to be available online after you receive an email confirmation.
Where can I access my Account Profile?	Please select "Profile" option under right hand hamburger menu. You can also edit your details via the edit my profile Icon on the right corner.
How can I reset my password?	Access the "forgot my password" link available via the login page. If you are already logged on, please logout to access the link.
I have uploaded a link to my video and it's not working?	A direct link to YouTube or Vimeo needs to be loaded via the upload form for the videos to be embedded in the article/alert.